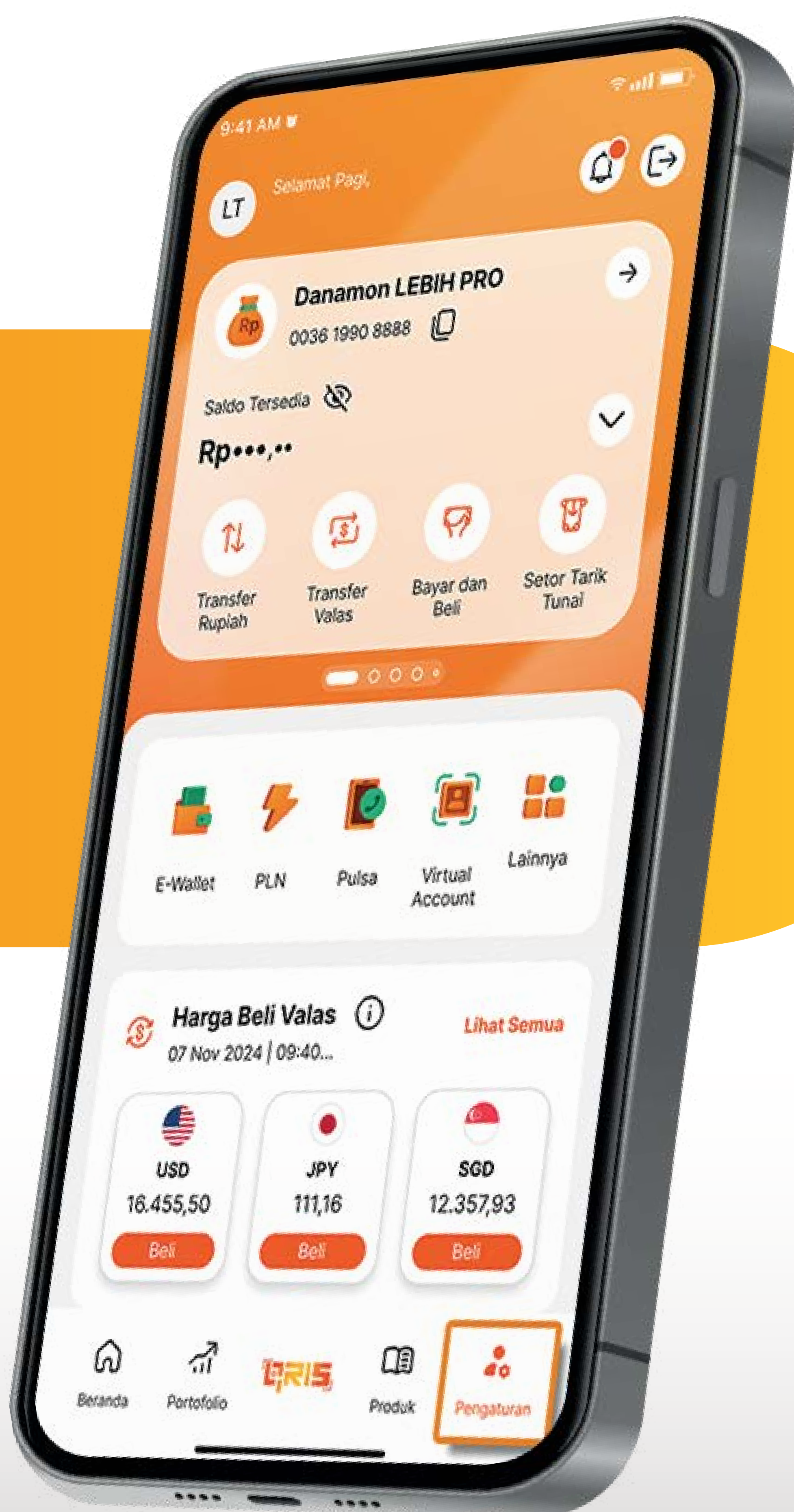




A member of  MUFG

Kenalan dengan D-Bank PRO #SelaluMenggoda: Ubah Data Pribadi

Get To Know D-Bank PRO #SelaluMenggoda : Change Personal Details



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PT Bank Danamon Indonesia Tbk berizin dan diawasi oleh Otoritas Jasa Keuangan dan Bank Indonesia serta merupakan peserta penjaminan LPS

Temukan Tutorial yang Anda Butuhkan di Halaman Berikut:

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Ubah Alamat Domisili.....	8
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<i>(Change Office Telephone Number)</i>	
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Ubah Nomor Handphone.....	27
<i>(Change Mobile Number)</i>	

Tutorial

Ubah Alamat Kantor

Tutorial for Changing Your Office Address



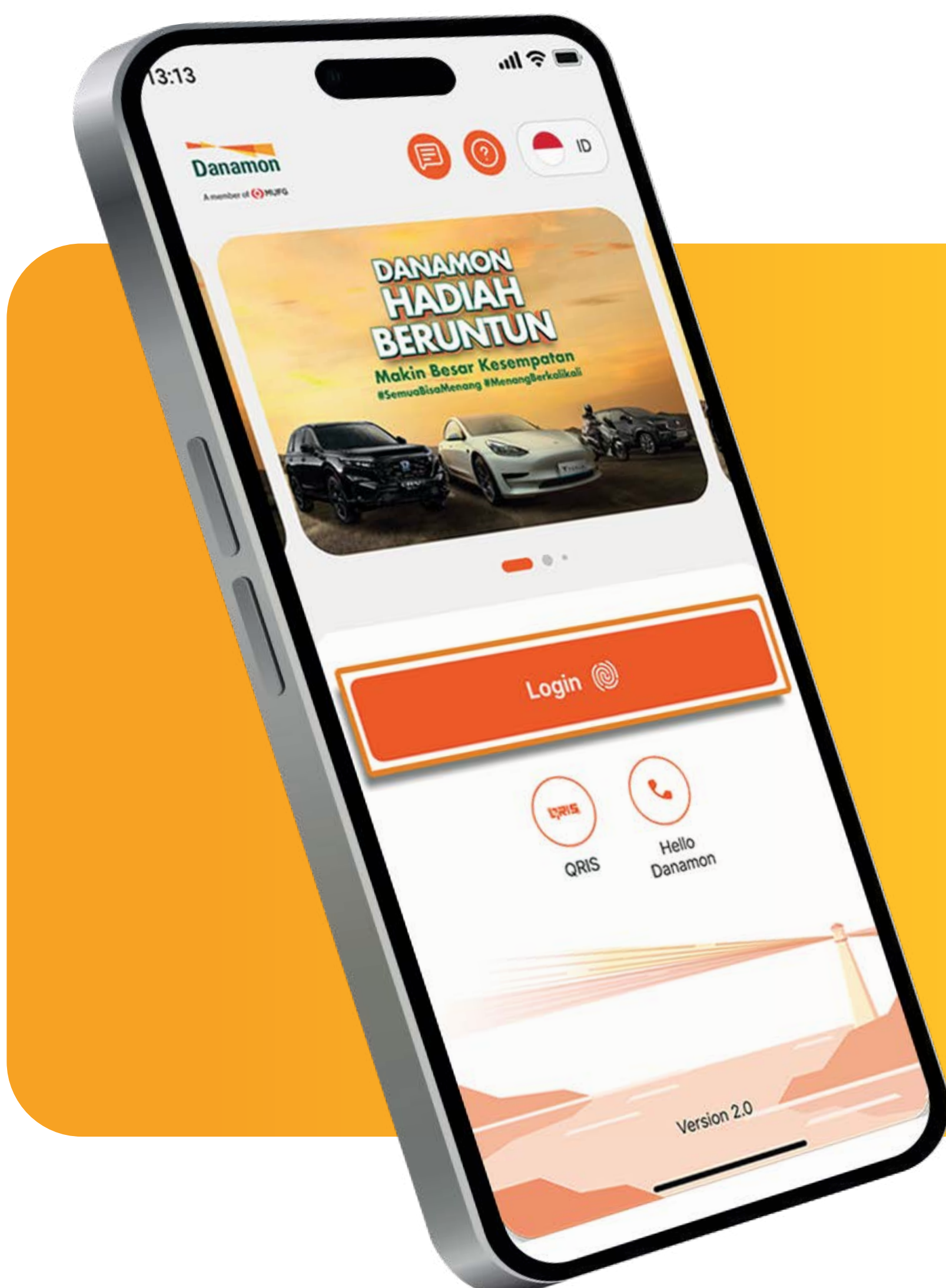
Ubah Alamat Kantor

Change Office Address

1.

Nasabah klik **“Login”**
D-Bank PRO.

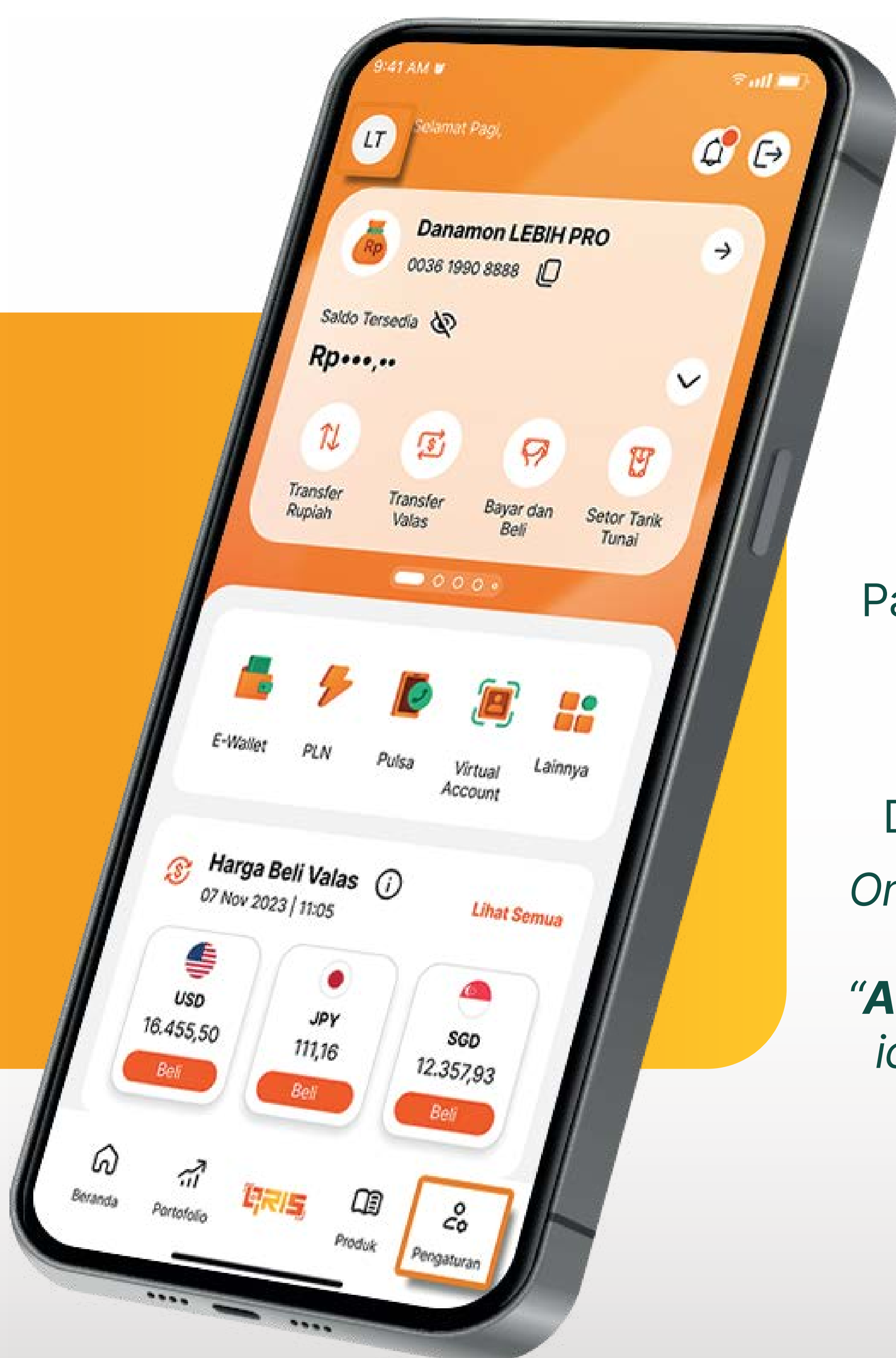
*The Customer clicks
“Login” on D-Bank PRO.*



2.

Pada halaman beranda,
klik **“Pengaturan”**
atau klik ikon
“Inisial Nama Akun”
D-Bank PRO Nasabah.

*On the home page, click
“Settings” or click the
“Account Name Initials”
icon for the customer’s
D-Bank PRO account.*



4.

Ubah Alamat Kantor

Change Office Address

3.

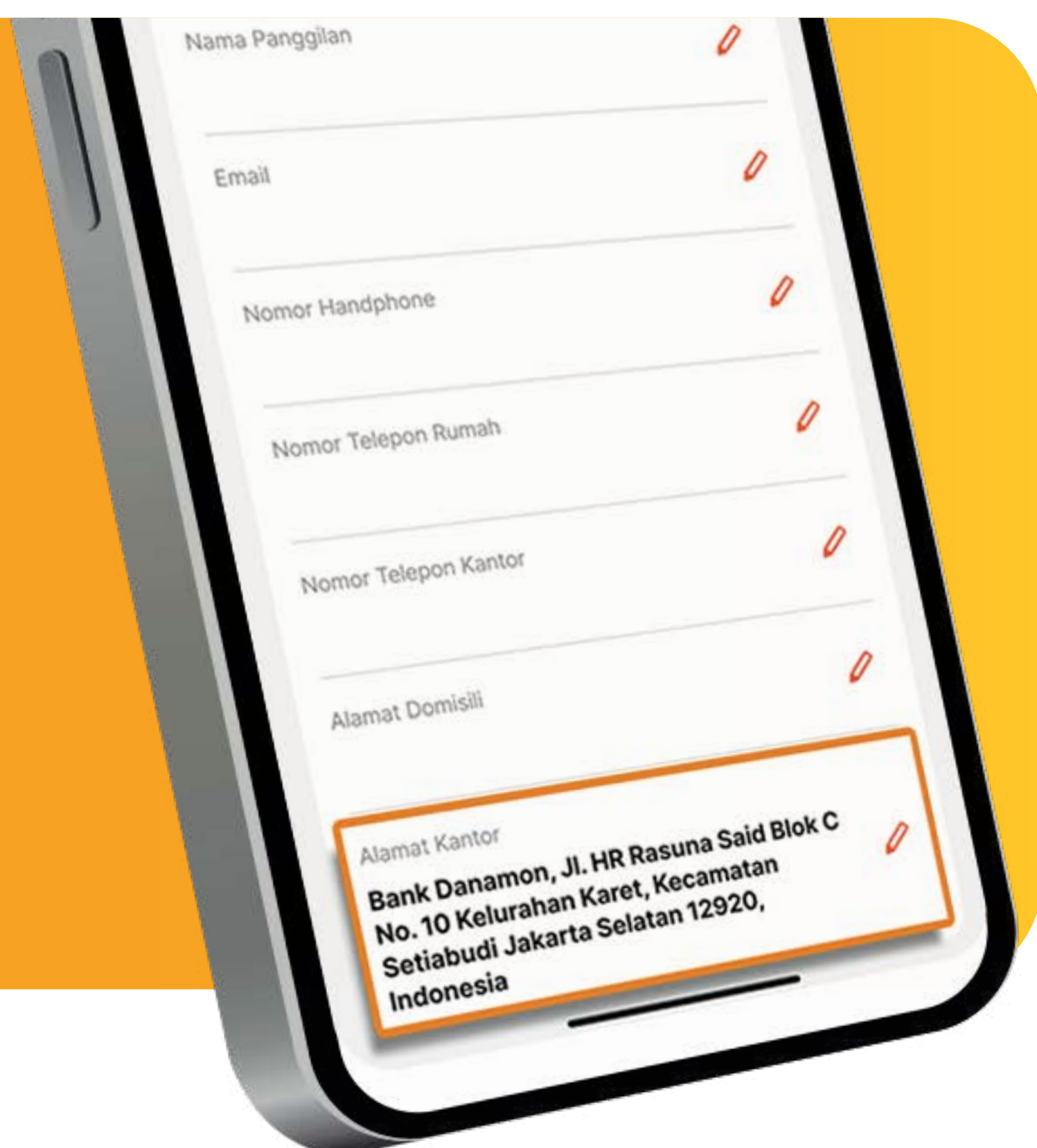
Klik akun D-Bank PRO Nasabah.

Click on the customer's D-Bank PRO account.



4.

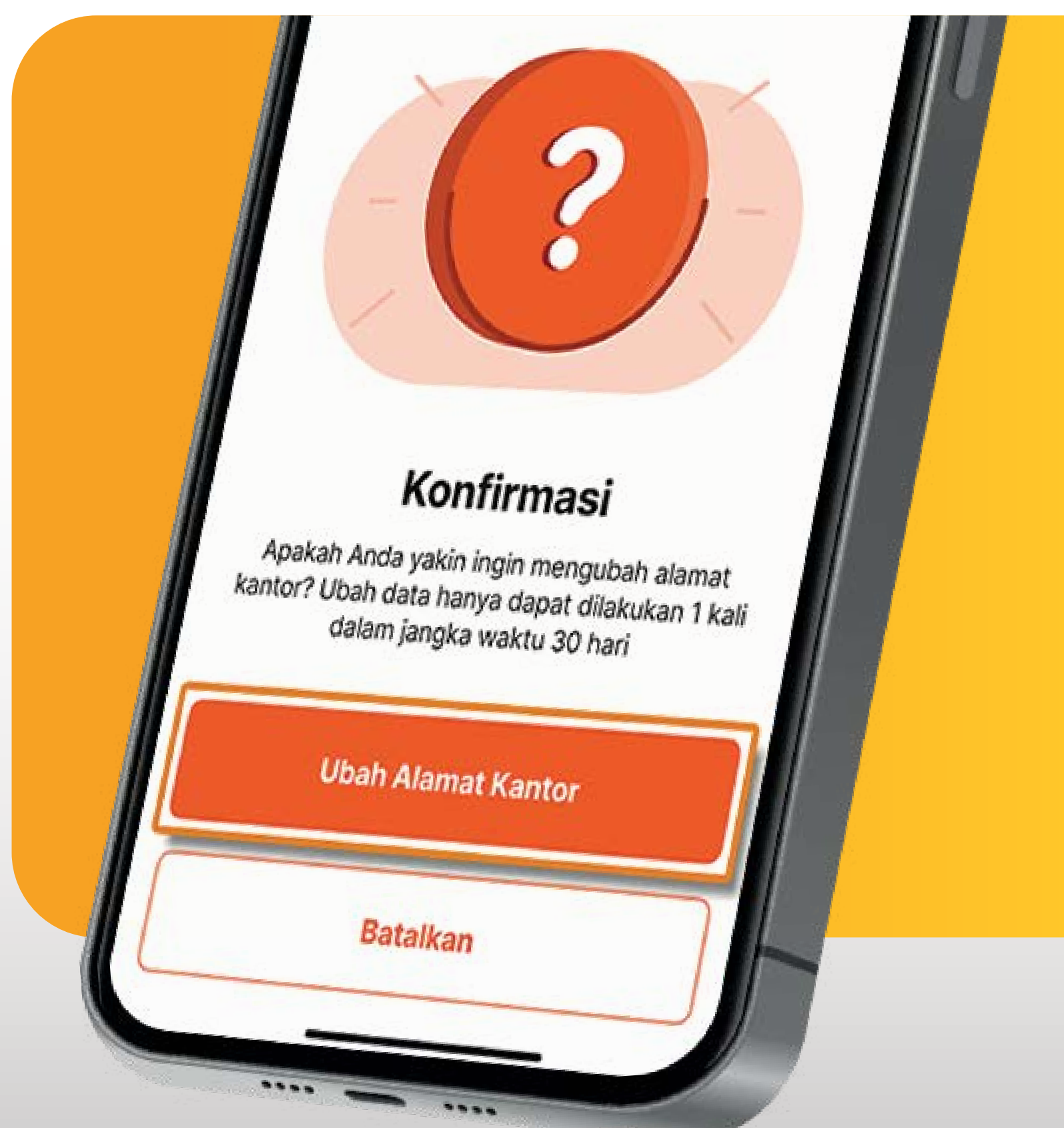
Pilih "**Alamat Kantor**".
Select "Office Address".



5.

Lalu klik "**Ubah Alamat Kantor**".
Perubahan hanya dapat dilakukan 1x dalam jangka waktu 30 hari.

Then click "Change Office Address". Changes can only be made once every 30 days.



5.

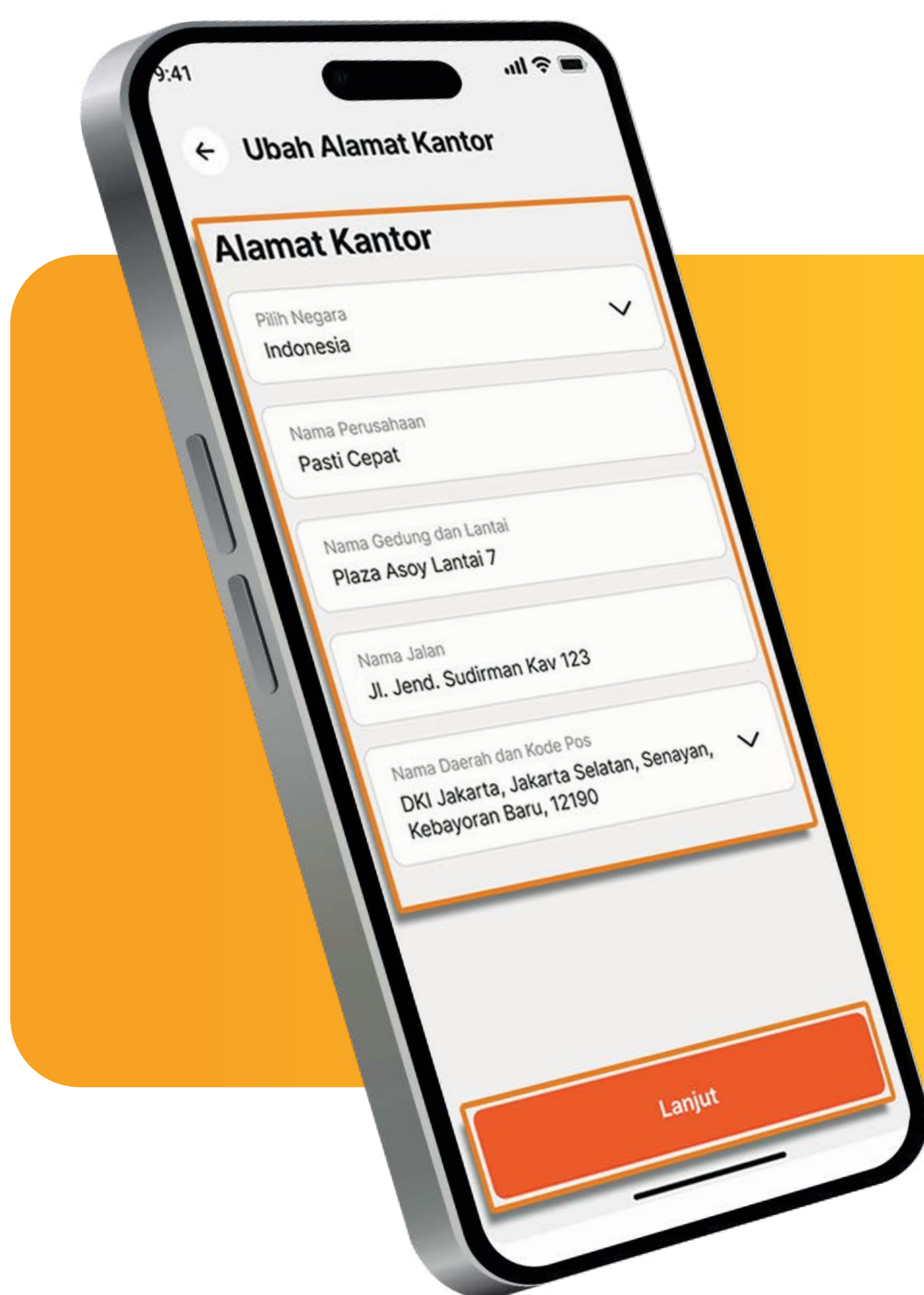
Ubah Alamat Kantor

Change Office Address

6.

Lengkapi data Alamat Kantor dan klik "**Lanjut**".

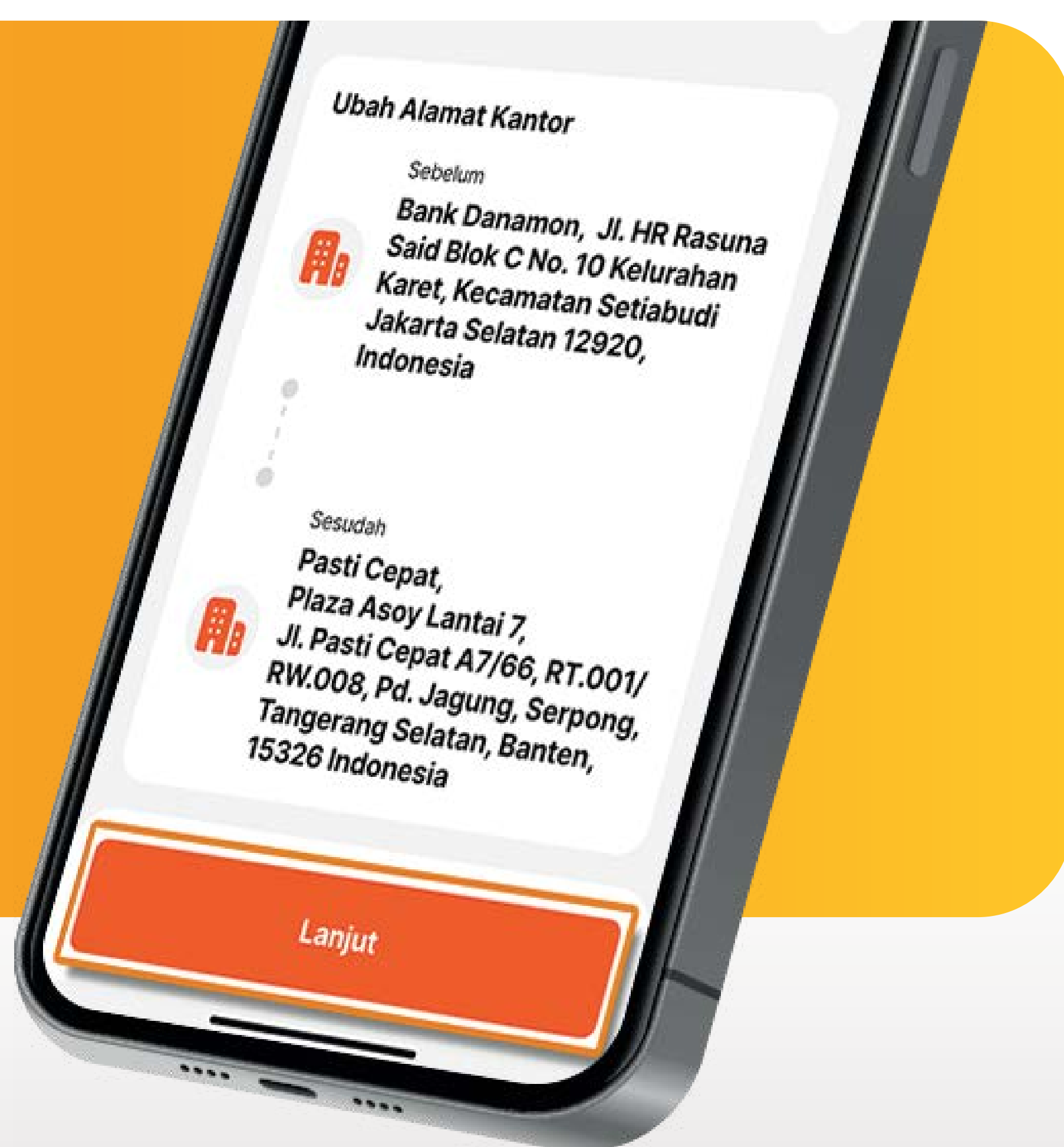
Complete the Office Address details and click "**Continue**".



7.

Konfirmasi perubahan data. Lalu klik "**Lanjut**".

Confirm the changes. Then click "**Continue**".



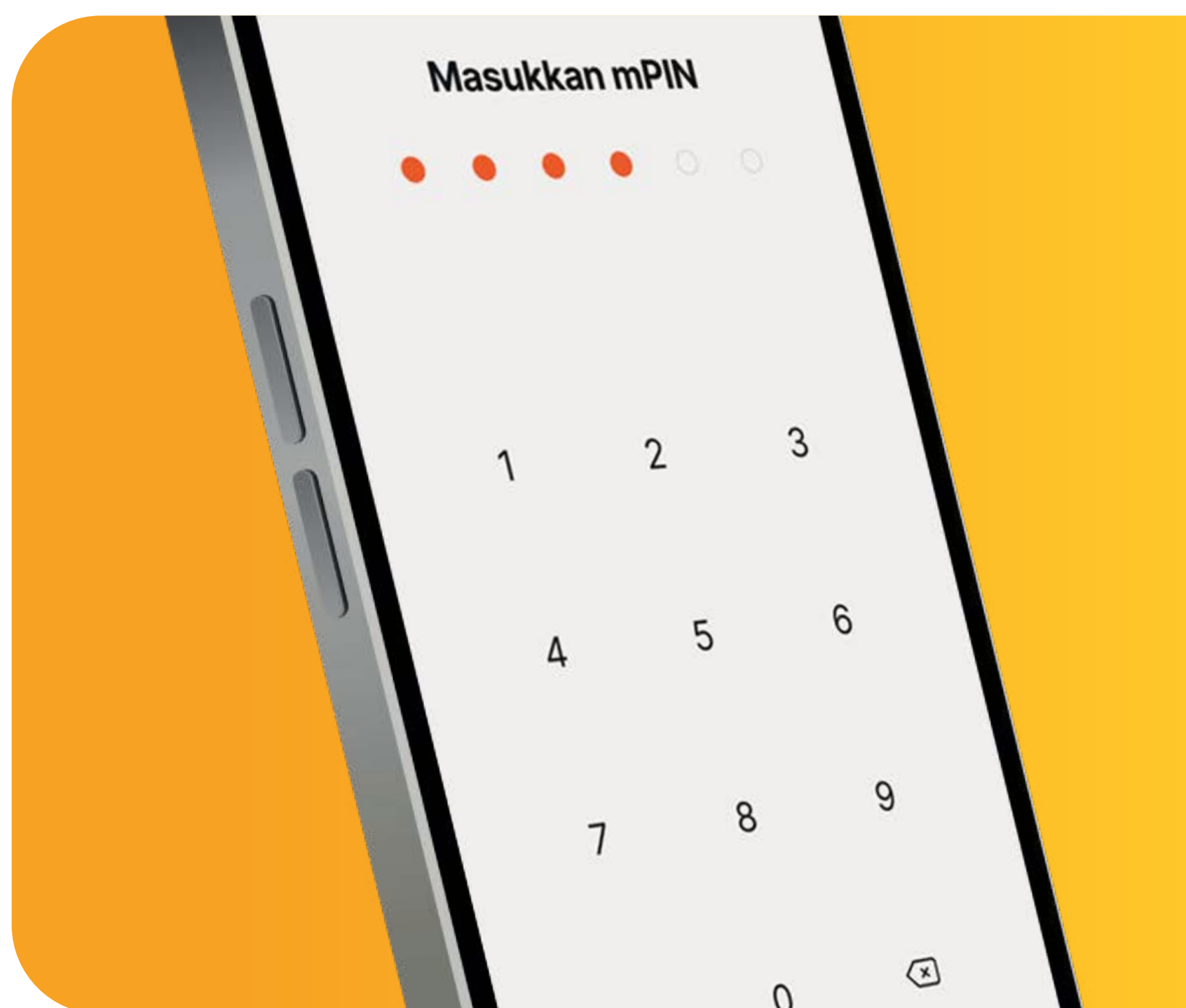
6.

Ubah Alamat Kantor

Change Office Address

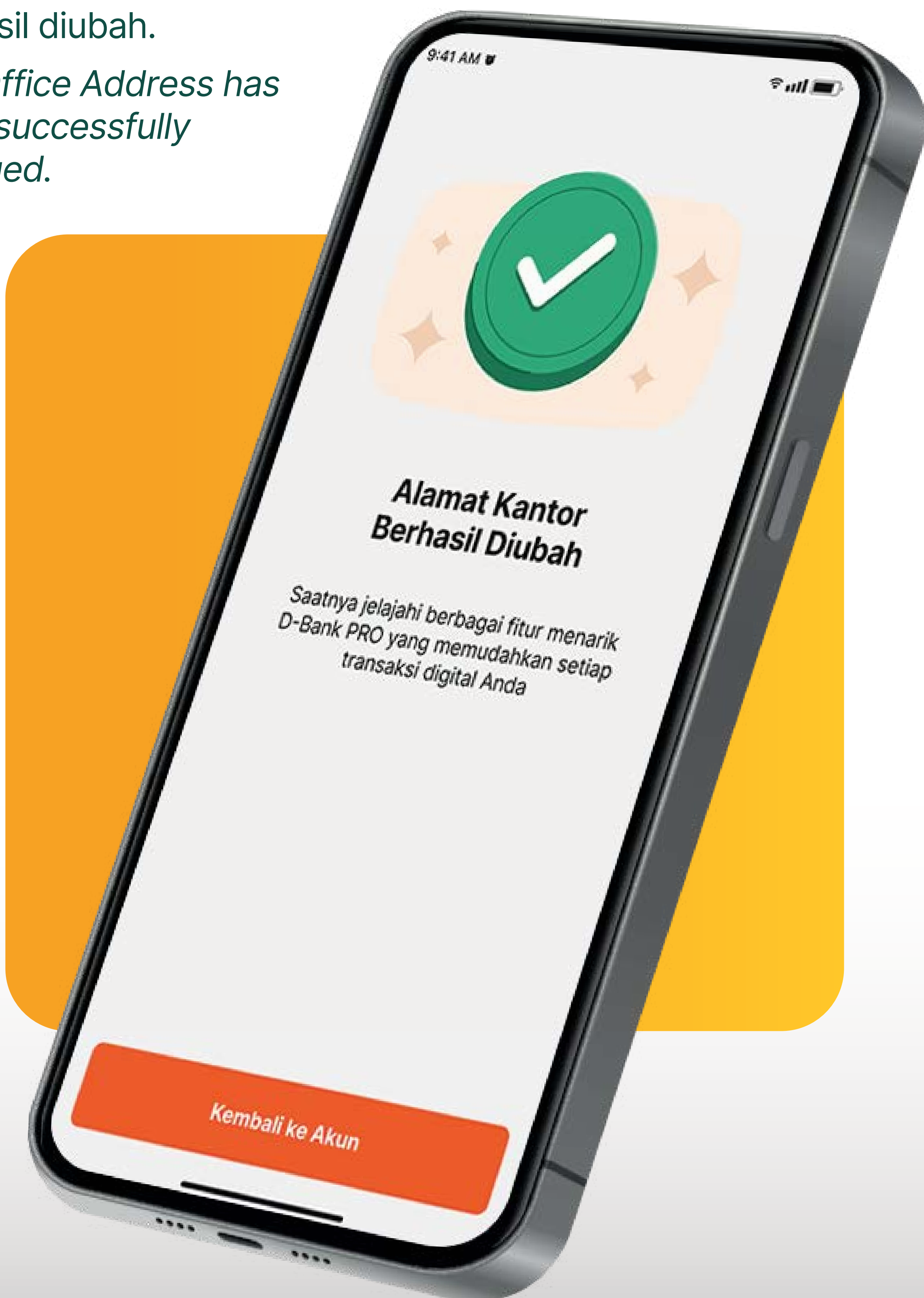
8.

Masukkan m-PIN.
Enter your m-PIN.



9.

Alamat Kantor
berhasil diubah.
*The Office Address has
been successfully
changed.*

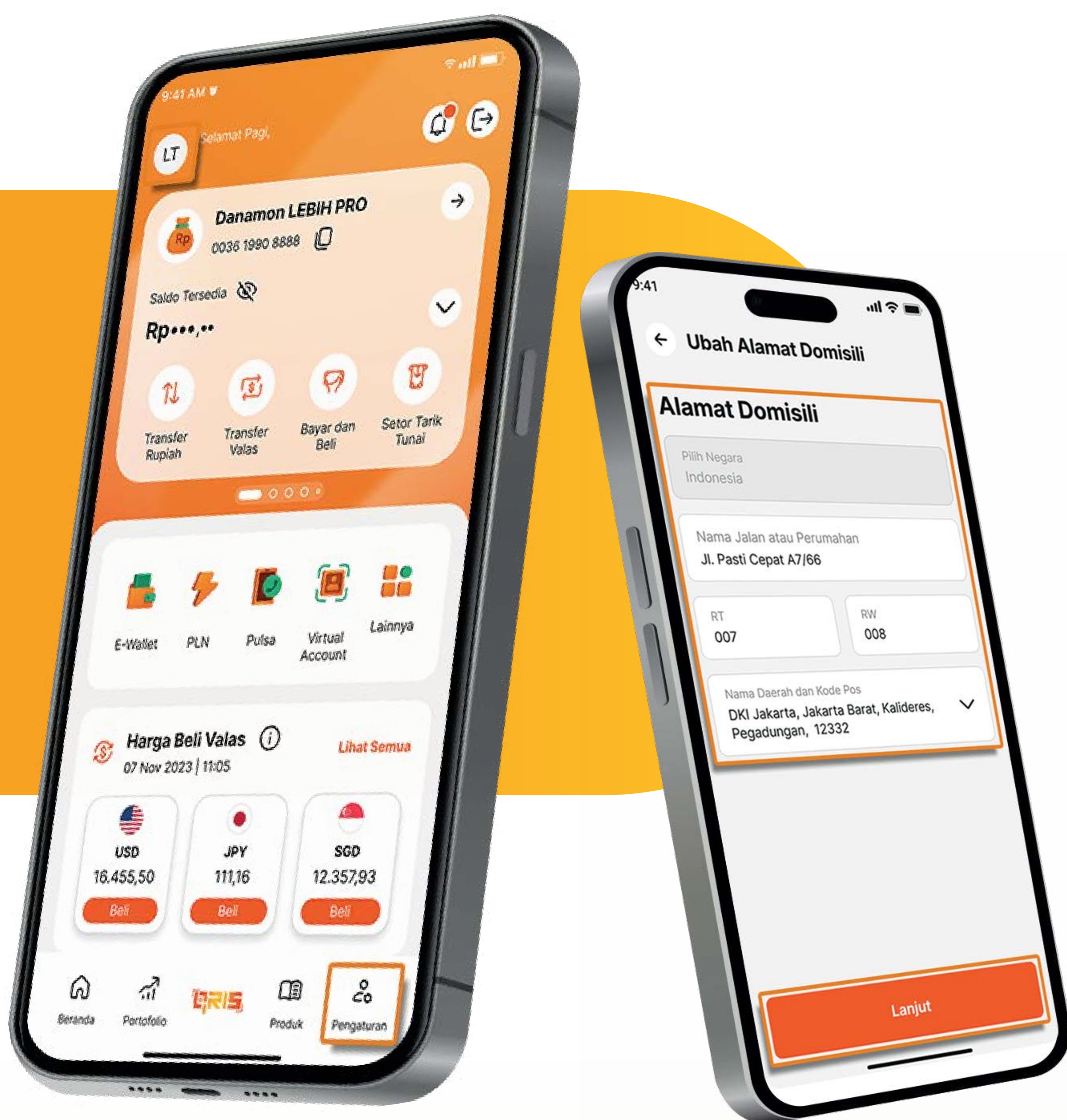


7.

Tutorial

Ubah Alamat Domisili

Tutorial for Changing Your Residential Address



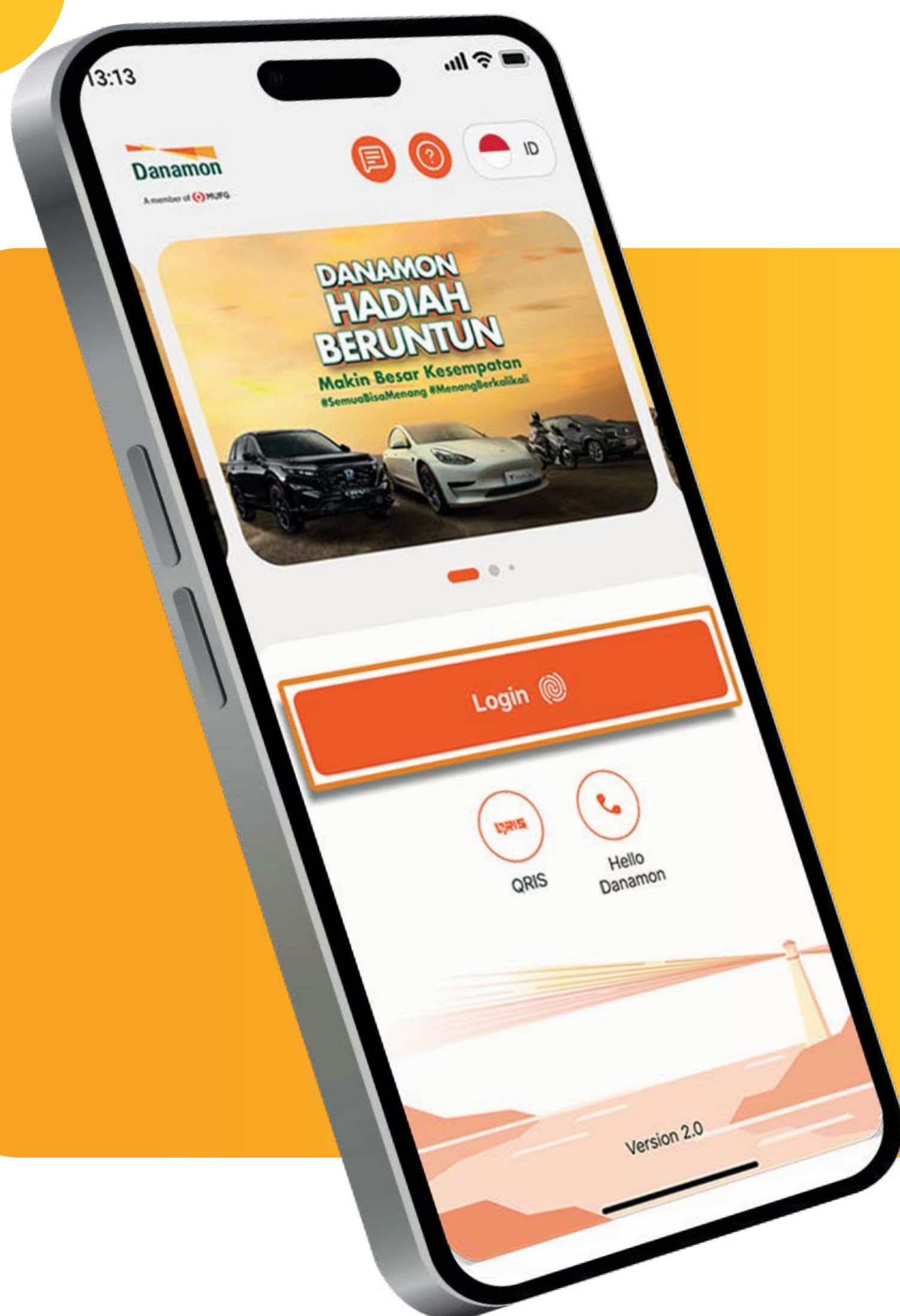
Ubah Alamat Domisili

Change Residential Address

1.

Nasabah klik **“Login”**
D-Bank PRO.

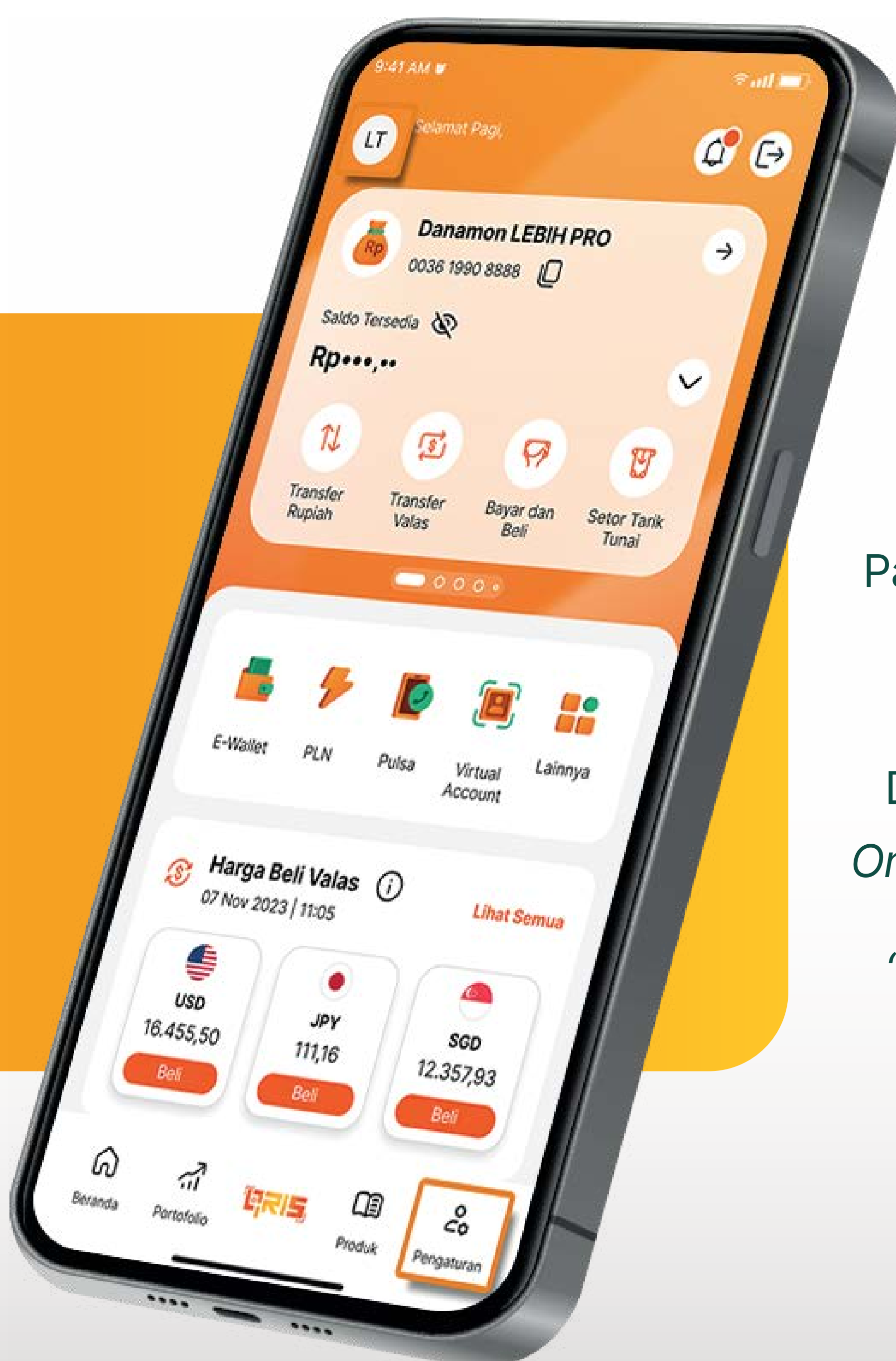
*The Customer clicks
“Login” on D-Bank PRO.*



2.

Pada halaman beranda,
klik **“Pengaturan”**
atau klik ikon
“Inisial Nama Akun”
D-Bank PRO Nasabah.

*On the home page, click
“Settings” or click the
“Account Initials” icon
for the customer’s
D-Bank PRO account.*



9.

Ubah Alamat Domisili

Change Residential Address

3.

Klik akun D-Bank PRO Nasabah.

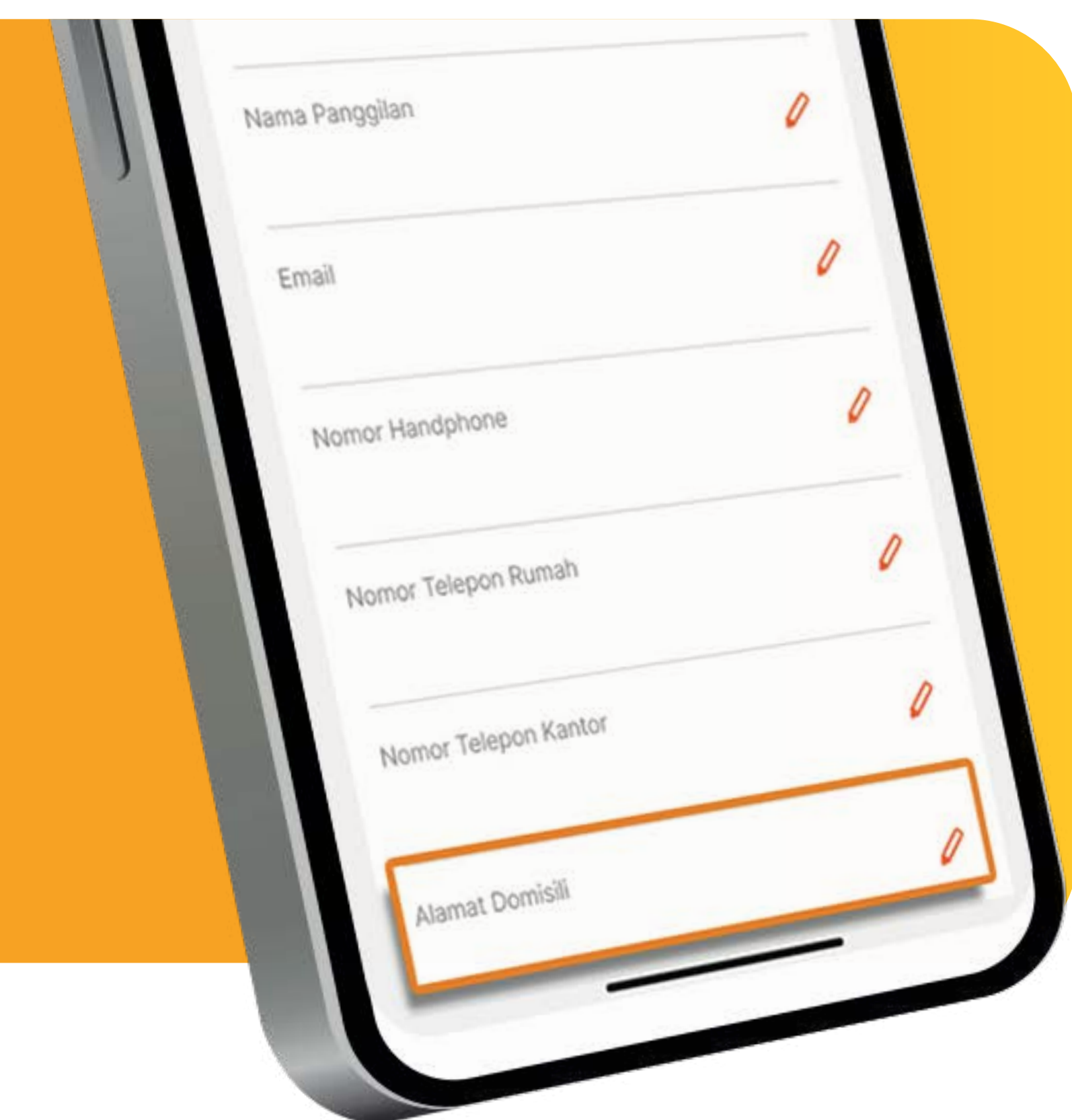
Click the customer's D-Bank PRO account.



4.

Pilih "**Alamat Domisili**".

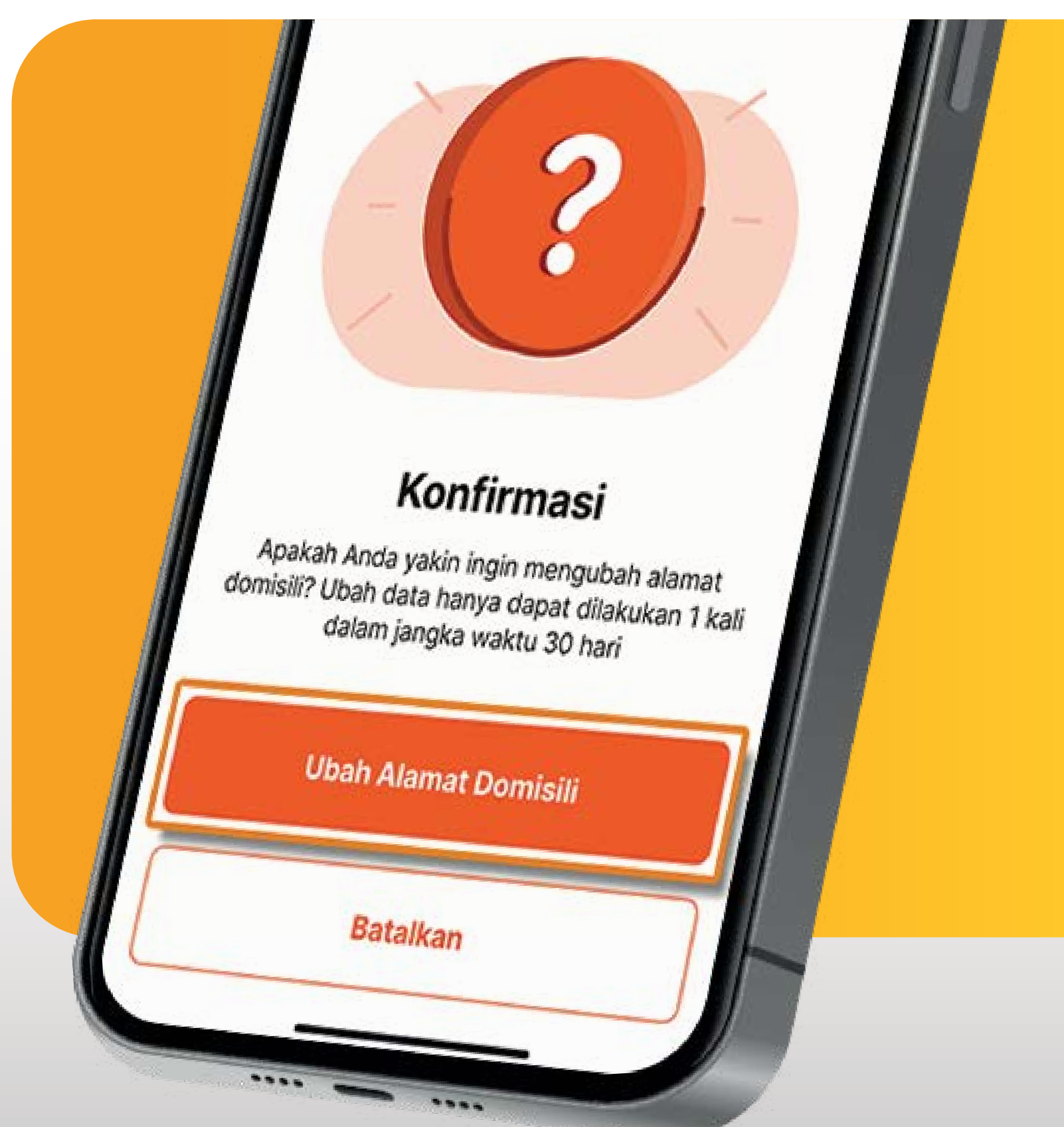
Select "**Residential Address**".



5.

Lalu klik "**Ubah Alamat Domisili**". Perubahan hanya dapat dilakukan 1x dalam jangka waktu 30 hari.

*Then click "**Change Residential Address**". Changes can only be made once every 30 days.*



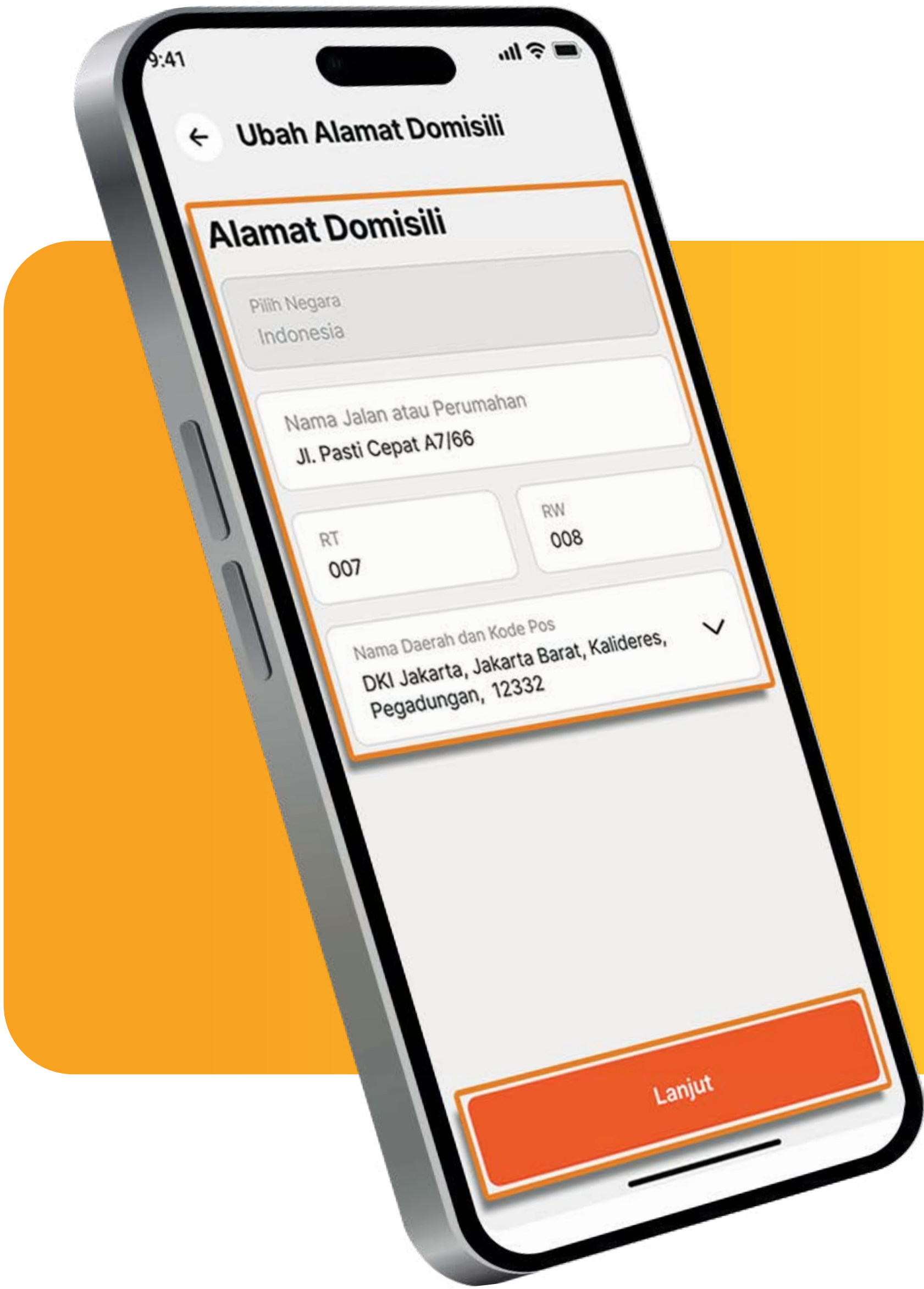
Ubah Alamat Domisili

Change Residential Address

6.

Lengkapi data
Alamat Domisili
dan klik "**Lanjut**".

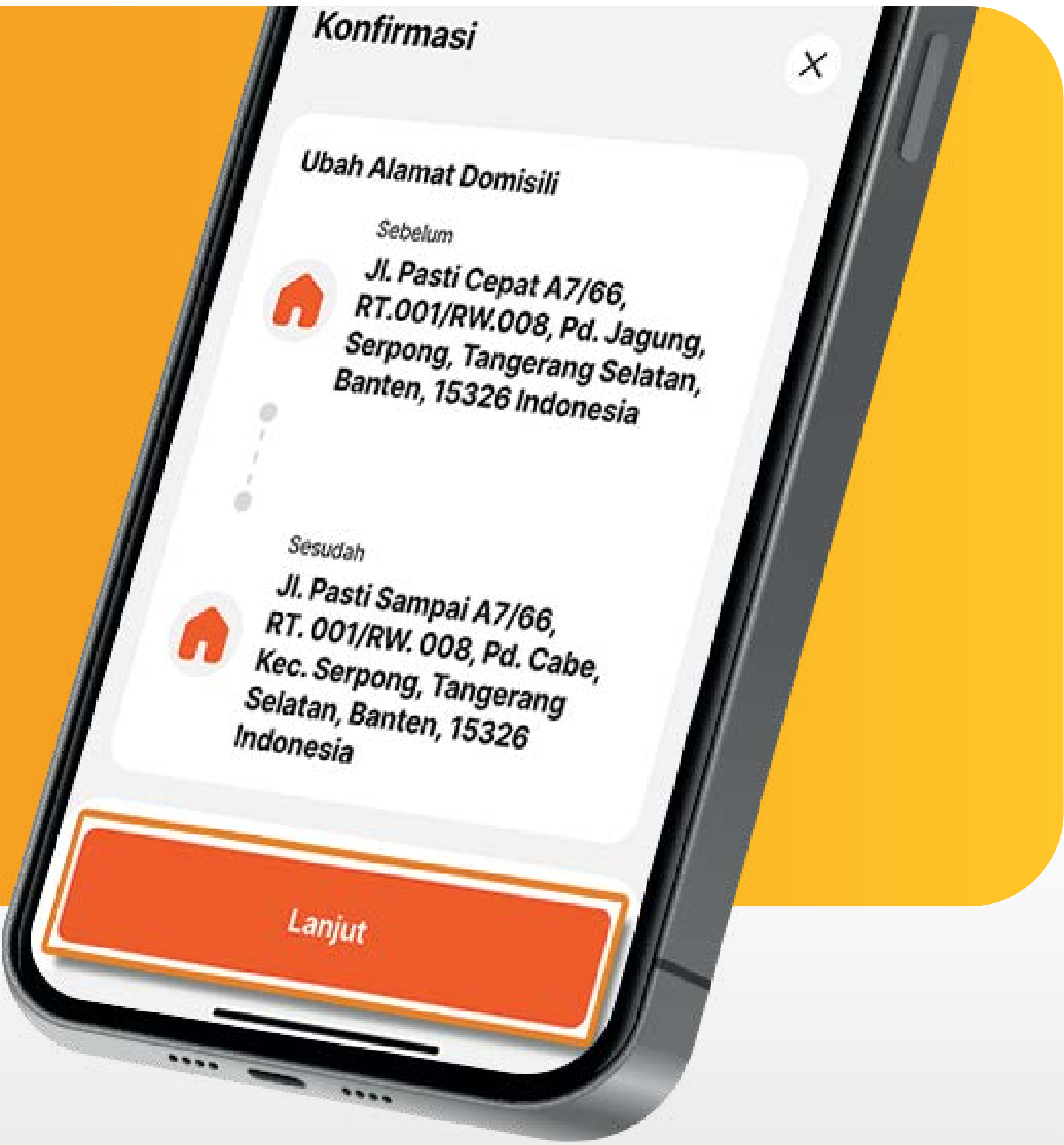
Complete the
Residential
Address details
and click
"**Continue**".



7.

Konfirmasi
perubahan data.
Lalu klik "**Lanjut**".

Confirm the
changes. Then
click "**Continue**".



Ubah Alamat Domisili

Change Residential Address

8.

Masukkan m-PIN.

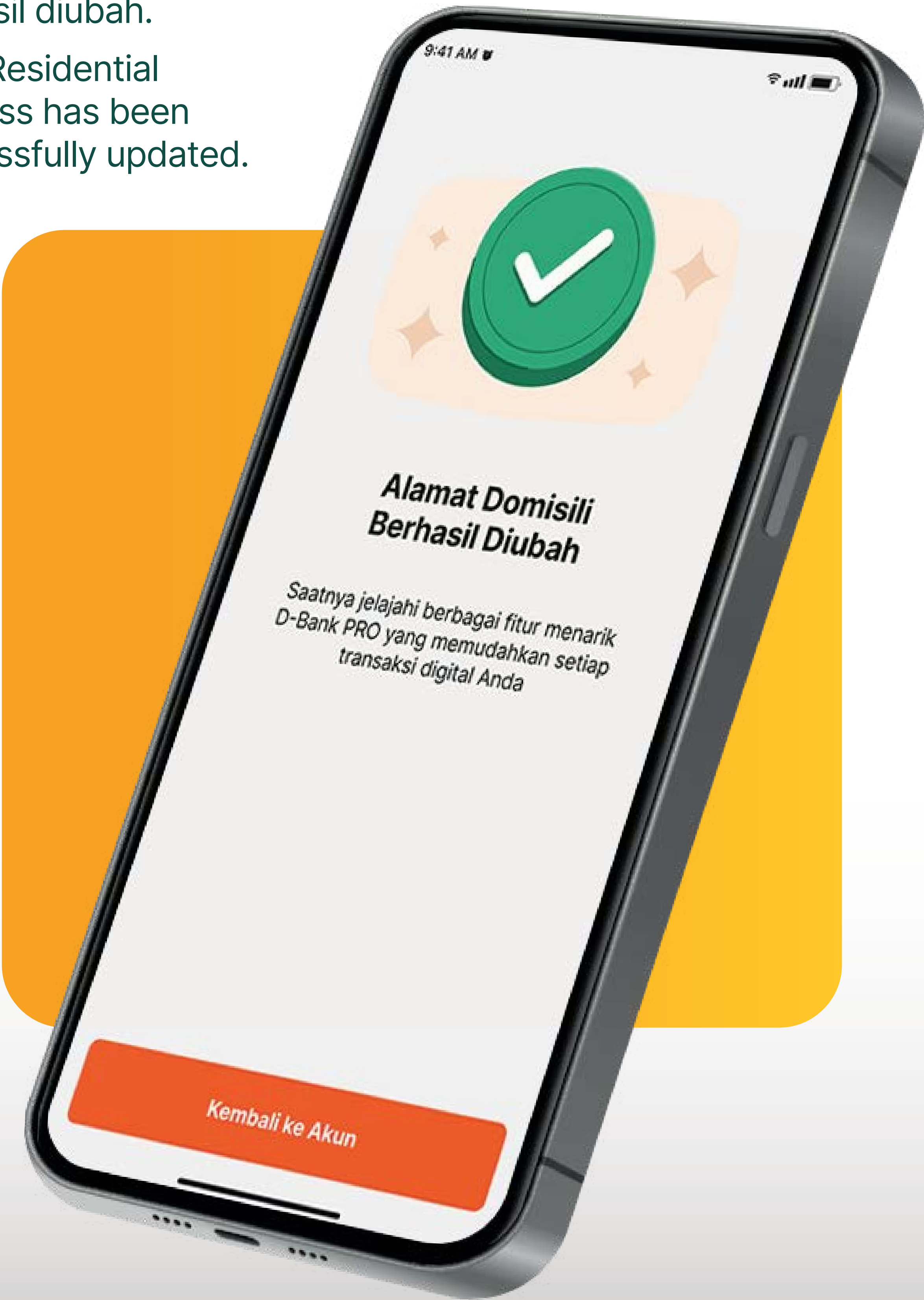
Enter your m-PIN.



9.

Alamat Domisili
berhasil diubah.

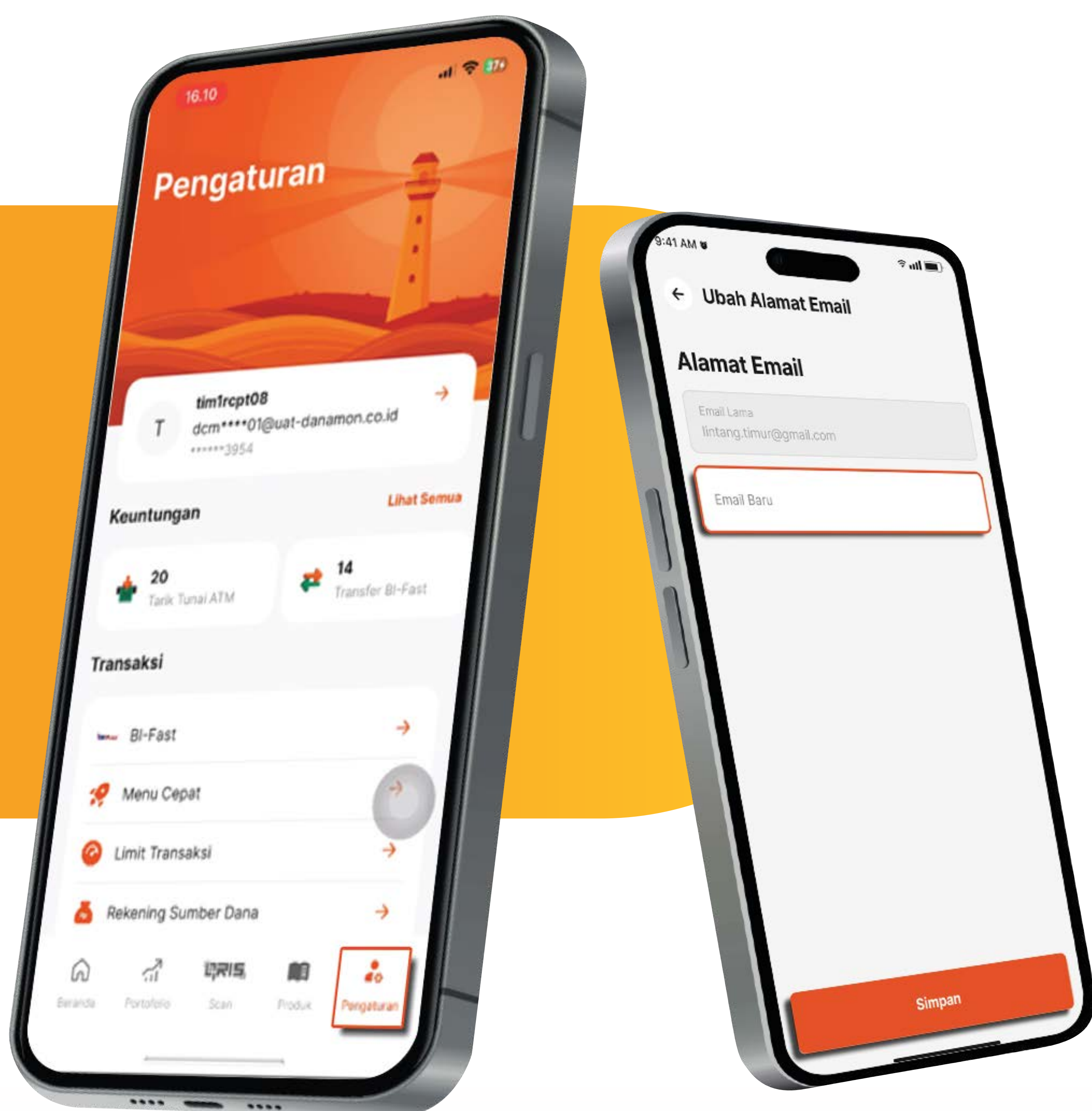
Your Residential
Address has been
successfully updated.



Tutorial

Ubah Alamat Email

Tutorial for Changing Your Email Address



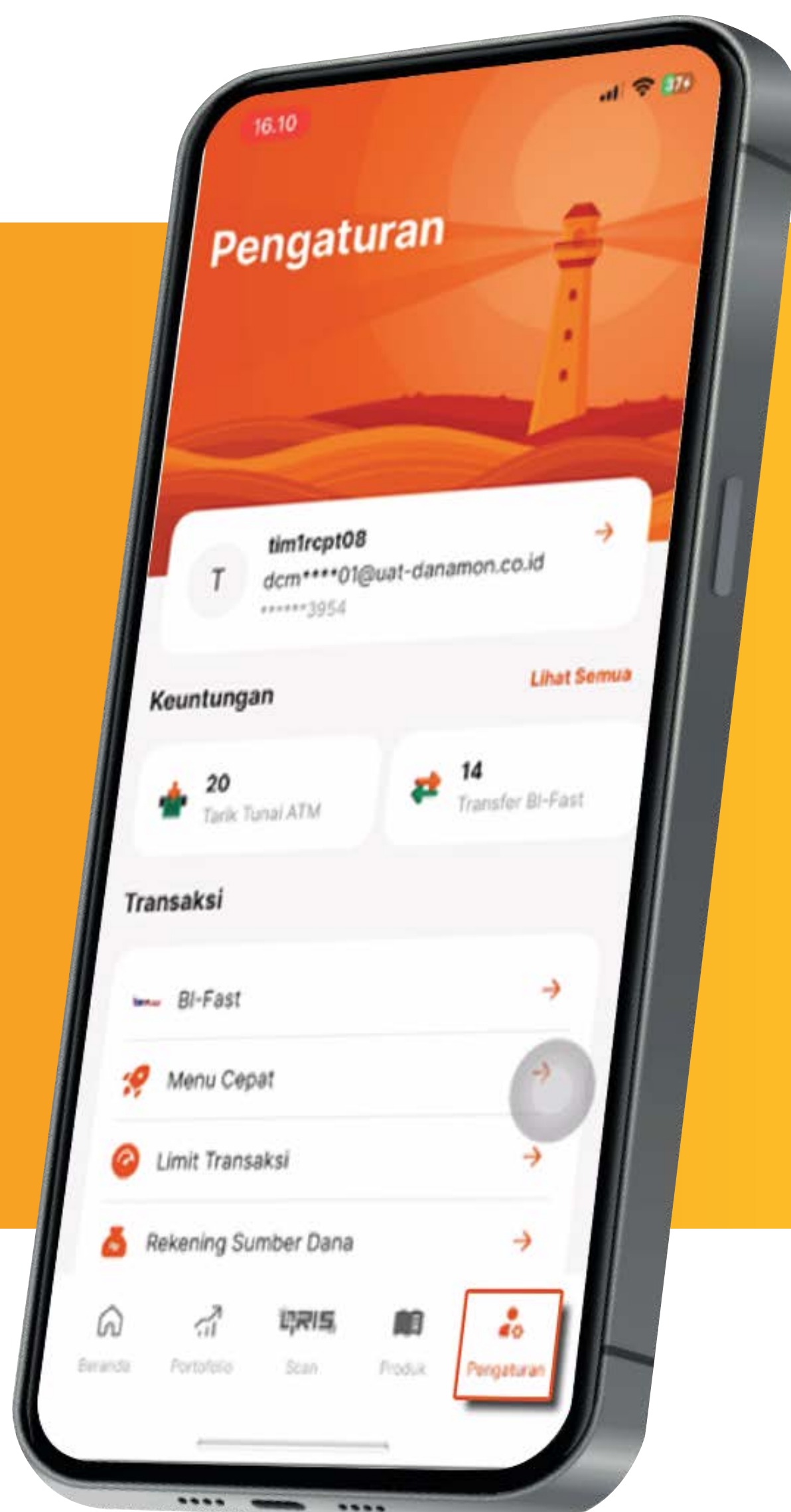
Ubah Alamat Email

Change Email Address

1.

Pada halaman beranda, klik **“Pengaturan”**.
Kemudian klik **“Panah”** pada Profil.

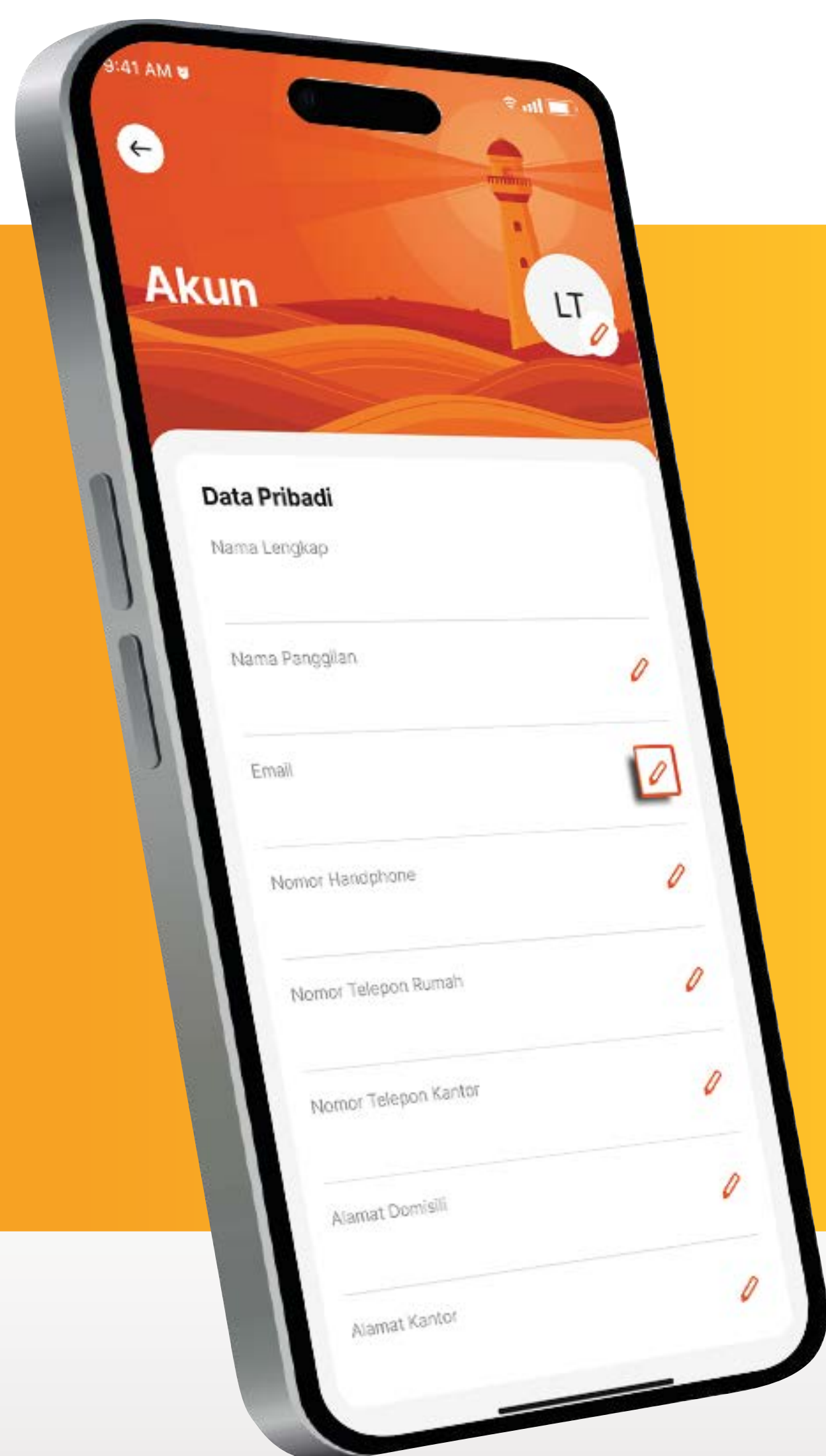
*On the home page, click **“Settings”**. Then click the **“Arrow”** icon next to **“Profile”**.*



2.

Kemudian, Nasabah klik Icon **“Pensil”** pada kolom Email untuk mengubah Alamat Email.

*Next, click the **“Pencil”** icon in the Email field to change your email address.*



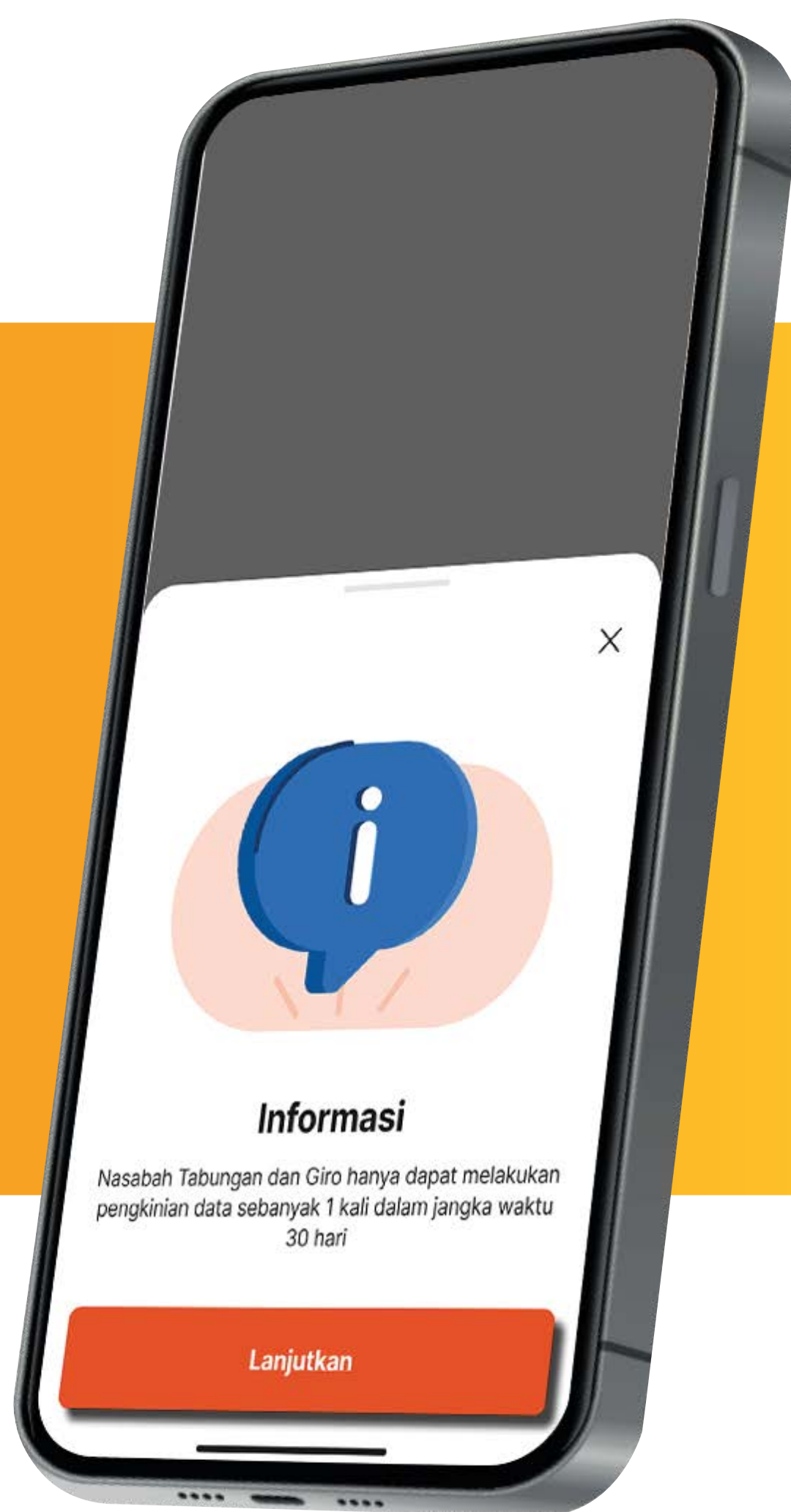
Ubah Alamat Email

Change Email Address

3.

Untuk Alamat Email, perubahan dapat dilakukan 1x/bulan. Anda akan mendapatkan Pop Message, klik **“Lanjutkan”**

*You may change your email address once a month. You will receive a pop up message, click **“Continue”***



4.

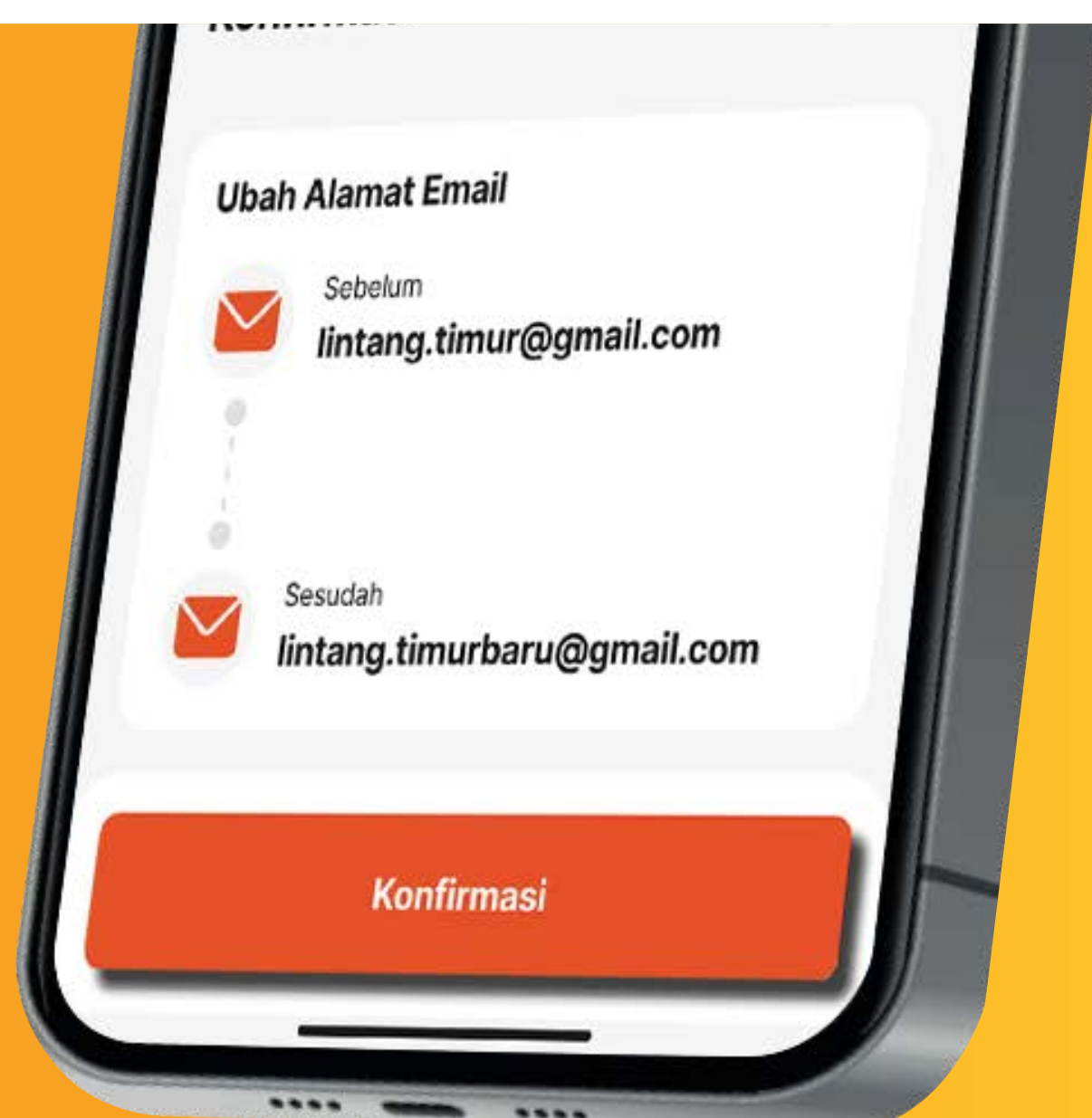
Kemudian Nasabah dapat input Alamat Email yang baru.

You can then enter your new email address.

5.

Setelah input Alamat Email yang baru, klik **“Simpan”**. Selanjutnya klik **“Konfirmasi”**.

*After entering your new email address, click **“Save”**. Then click **“Confirm”**.*



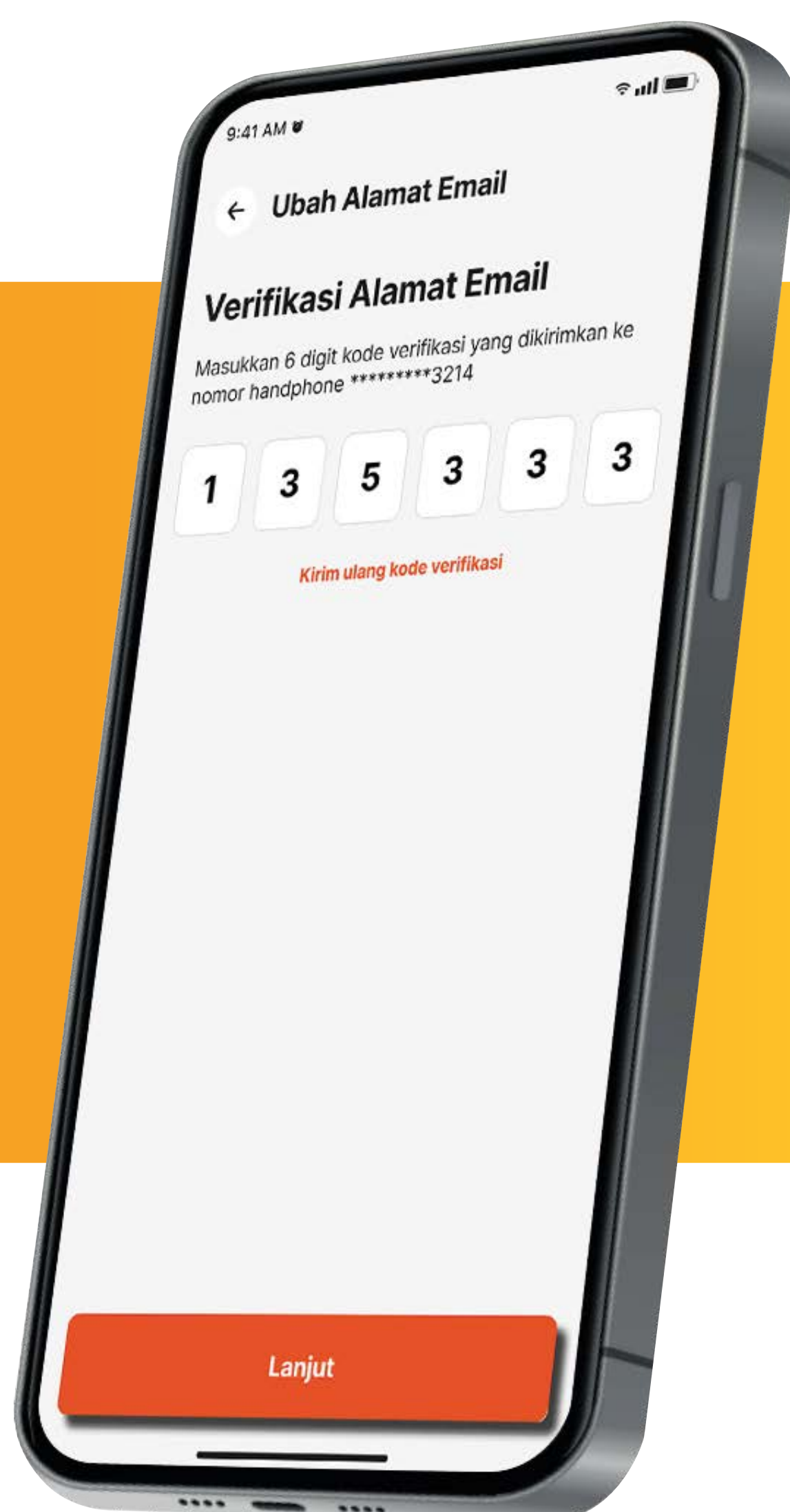
Ubah Alamat Email

Change Email Address

6.

Anda akan mendapatkan Kode Verifikasi melalui alamat Email. Setelah itu masukkan 6 digit kode verifikasi, lalu Klik **“Lanjut”**.

*You will receive a verification code via your registered email address. After that, enter the 6-digit verification code, then click **“Continue”**.*



7.

Kemudian masukkan **m-PIN**.

*Then enter your **m-PIN**.*



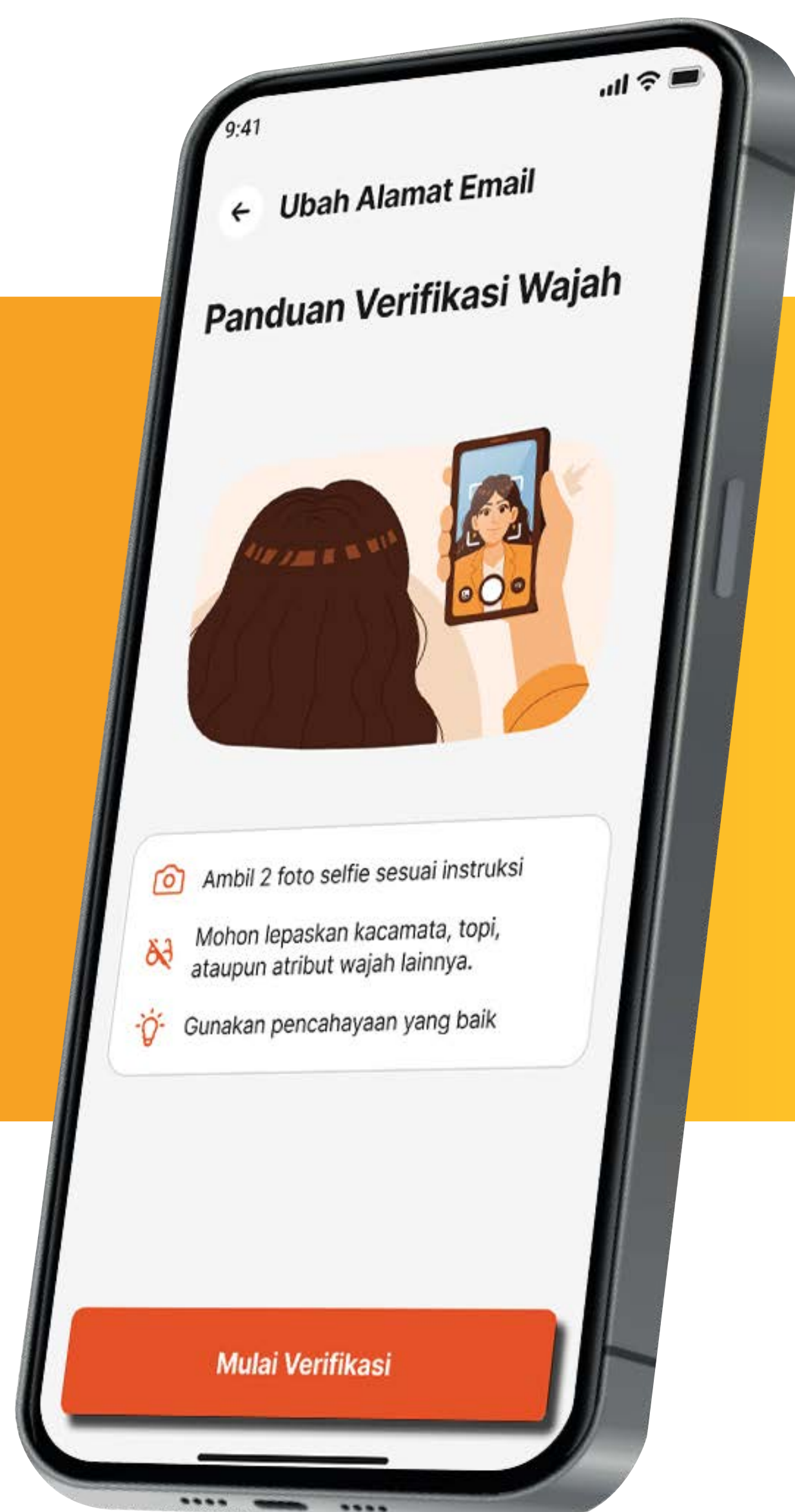
Ubah Alamat Email

Change Email Address

8.

Selanjutnya, pada page Verifikasi Wajah, ikuti sesuai instruksi yang diberikan pada tampilan layar. Kemudian klik **“Mulai Verifikasi”**.

*Next, on the Face Verification page, follow the instructions displayed on the screen. Then click **“Start Verification”**.*



9.

Nasabah diharapkan mengikuti instruksi sesuai yang ada pada tampilan layar.

Customers are asked to follow the instructions displayed on the screen.



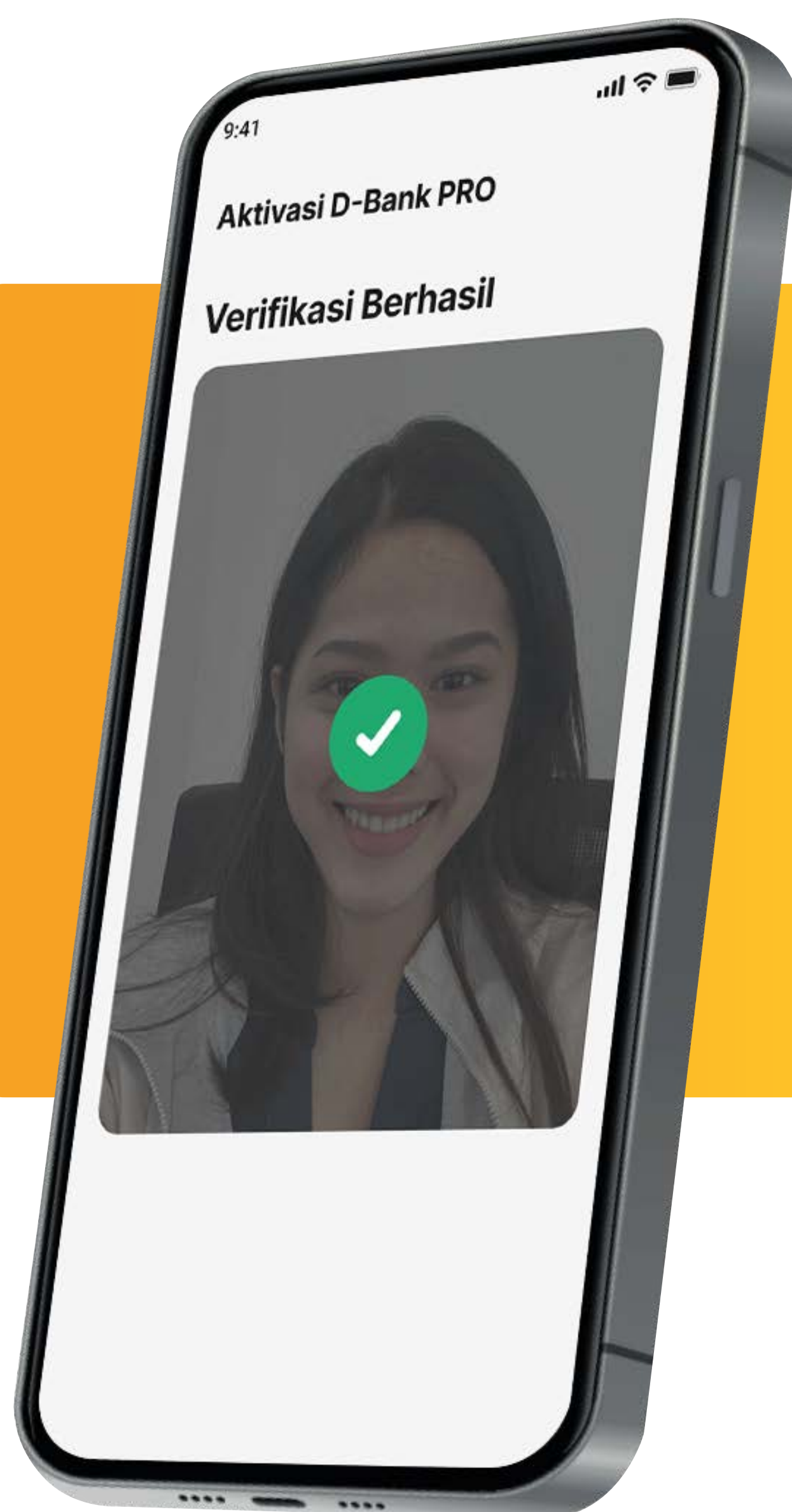
Ubah Alamat Email

Change Email Address

10.

Verifikasi Anda sedang diproses, Anda dapat menunggu validasi dilakukan pada halaman ini.

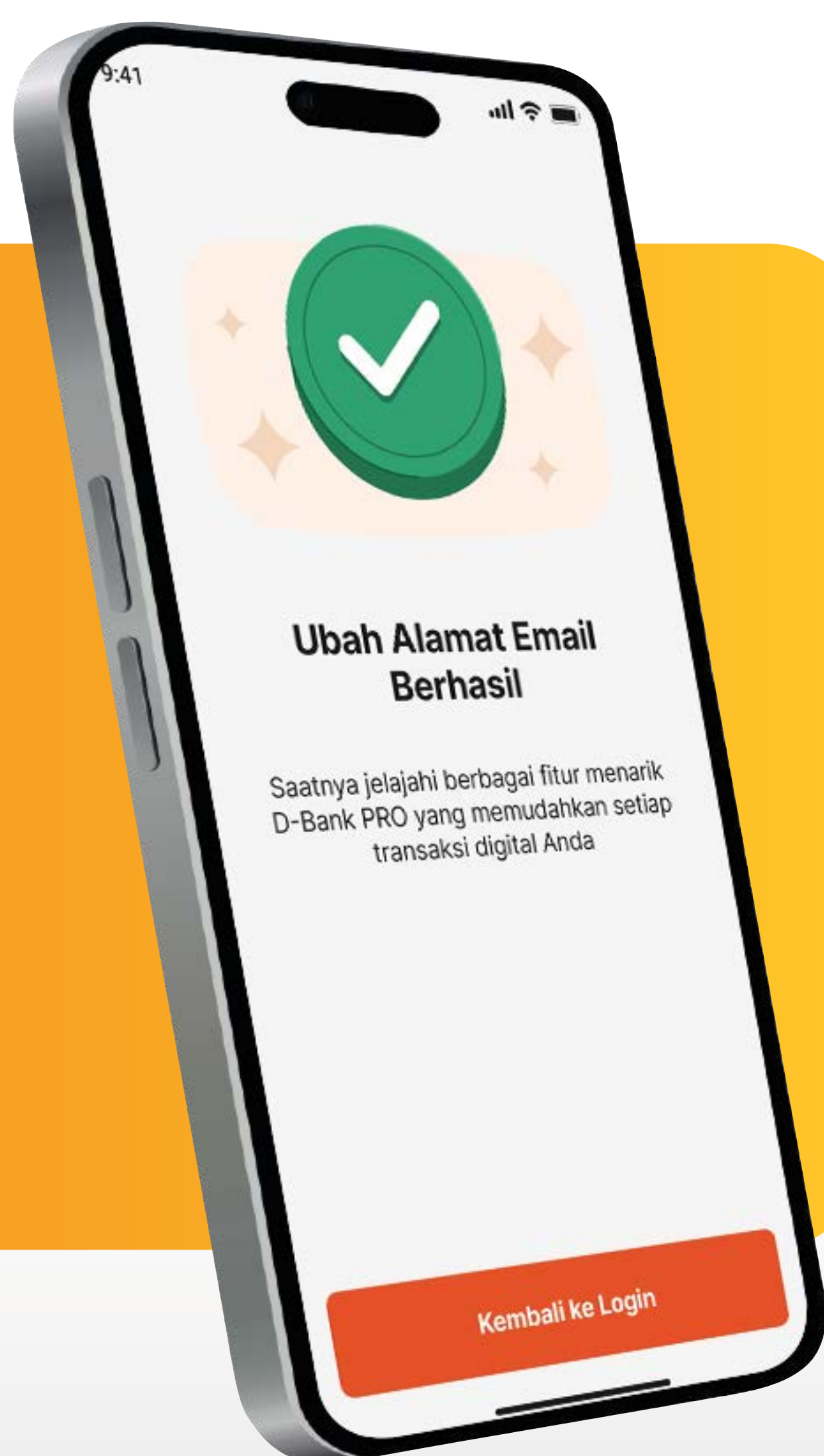
Your verification is currently being processed; please wait for validation to complete on this page.



11.

Ubah Alamat Email berhasil.

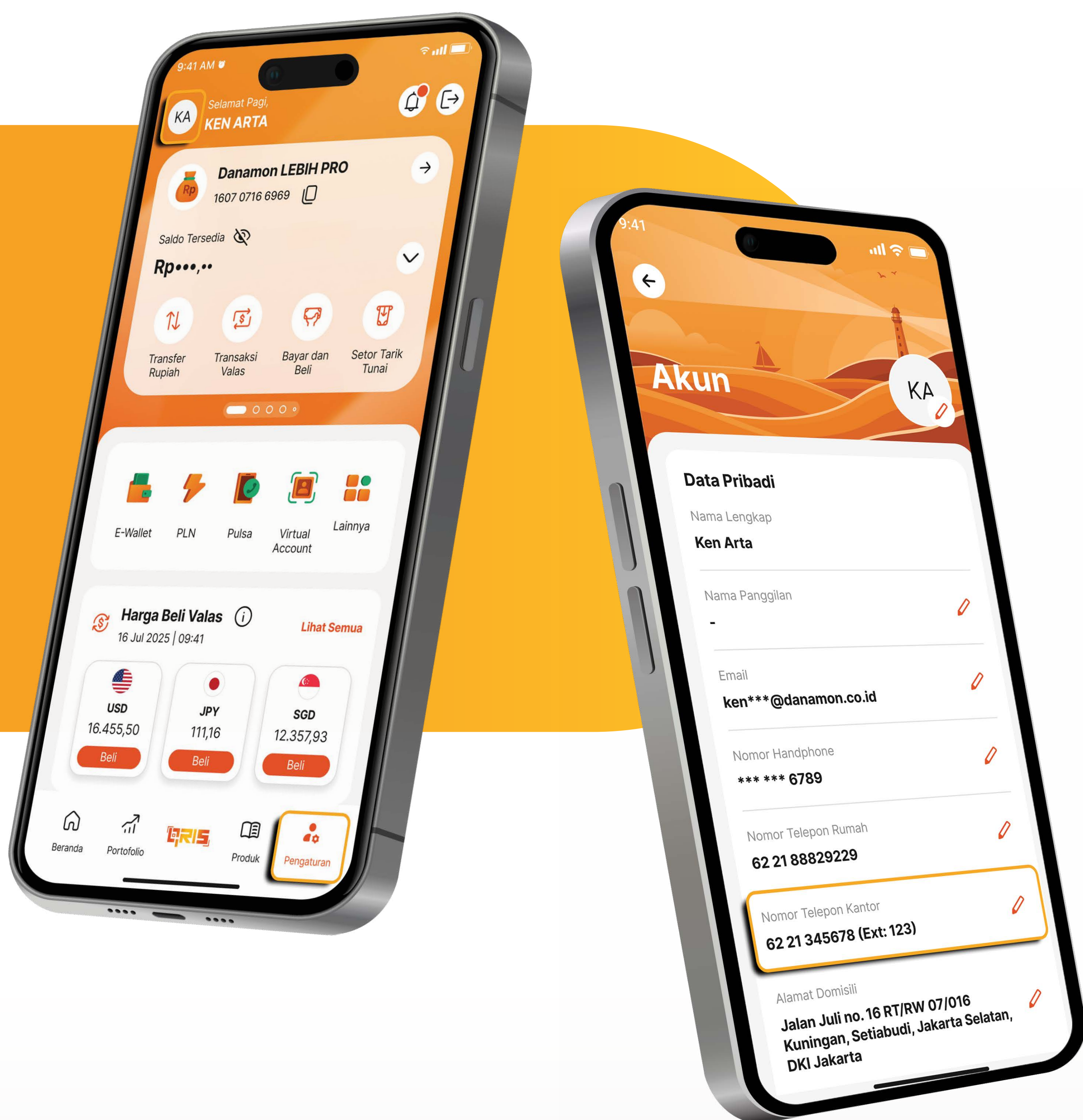
Email address change successful.



18.

Tutorial Ubah Nomor Telepon Kantor

Tutorial for Changing Office Phone Number

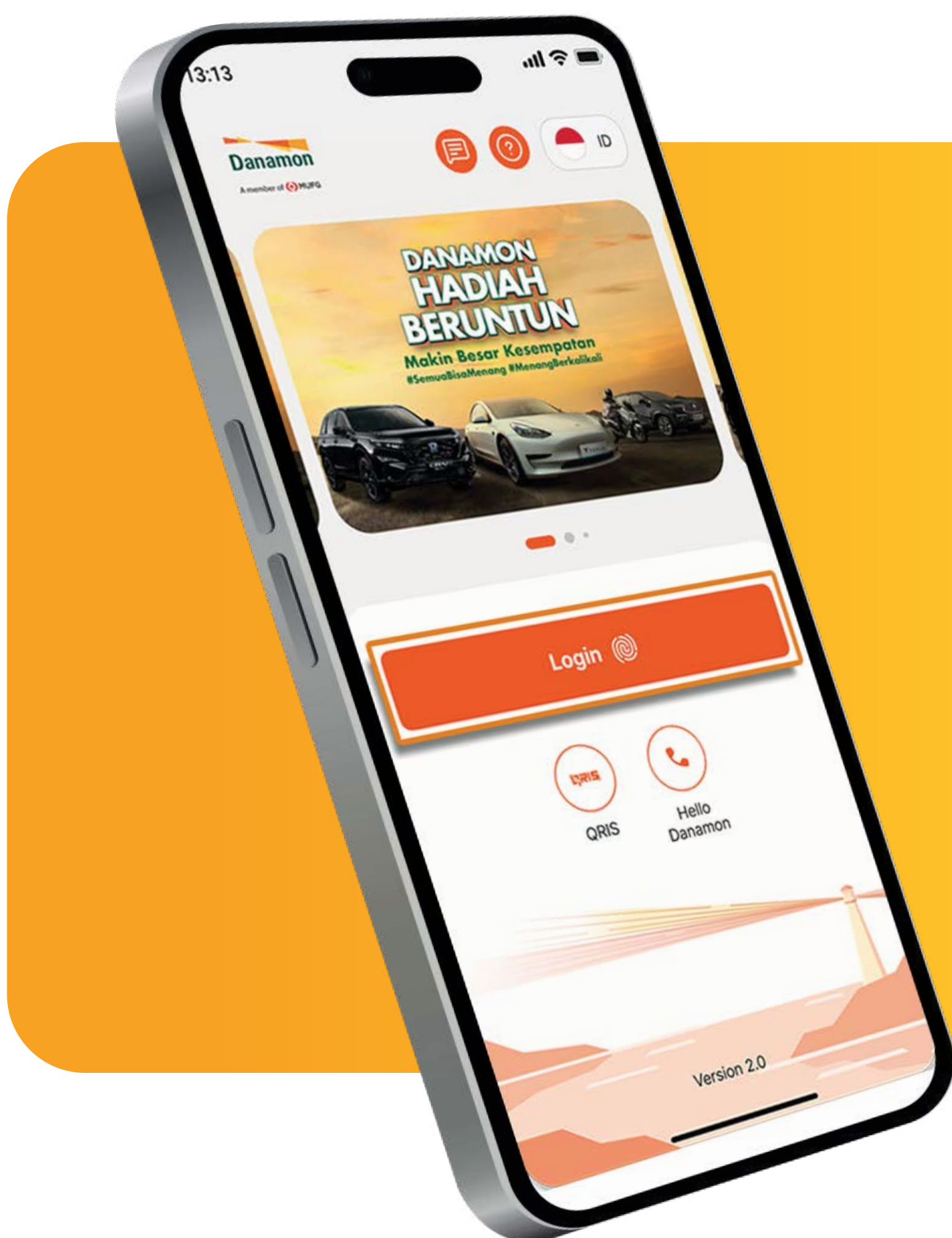


Ubah Nomor Telepon Kantor Change Office Phone Number

1.

Nasabah klik **“Login”**
D-Bank PRO.

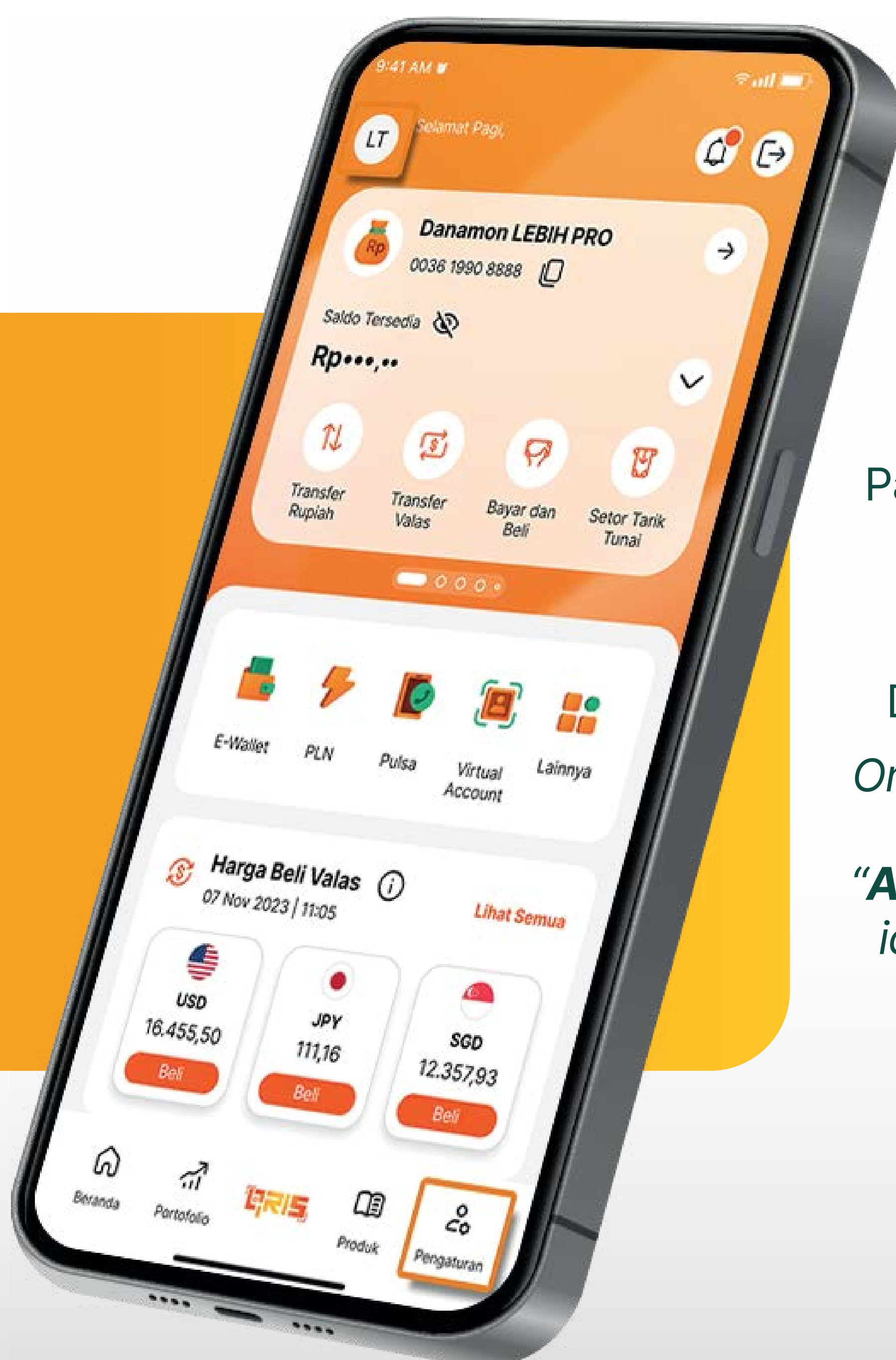
*The Customer clicks
“Login” on D-Bank PRO.*



2.

Pada halaman beranda,
klik **“Pengaturan”**
atau klik ikon
“Inisial Nama Akun”
D-Bank PRO Nasabah.

*On the home page, click
“Settings” or click the
“Account Name Initials”
icon for the customer’s
D-Bank PRO account*



Ubah Nomor Telepon Kantor

Change Office Phone Number

4.

Lalu klik "**Ubah Nomor Telepon Rumah**".
Perubahan hanya dapat dilakukan 1x dalam jangka waktu 30 hari.

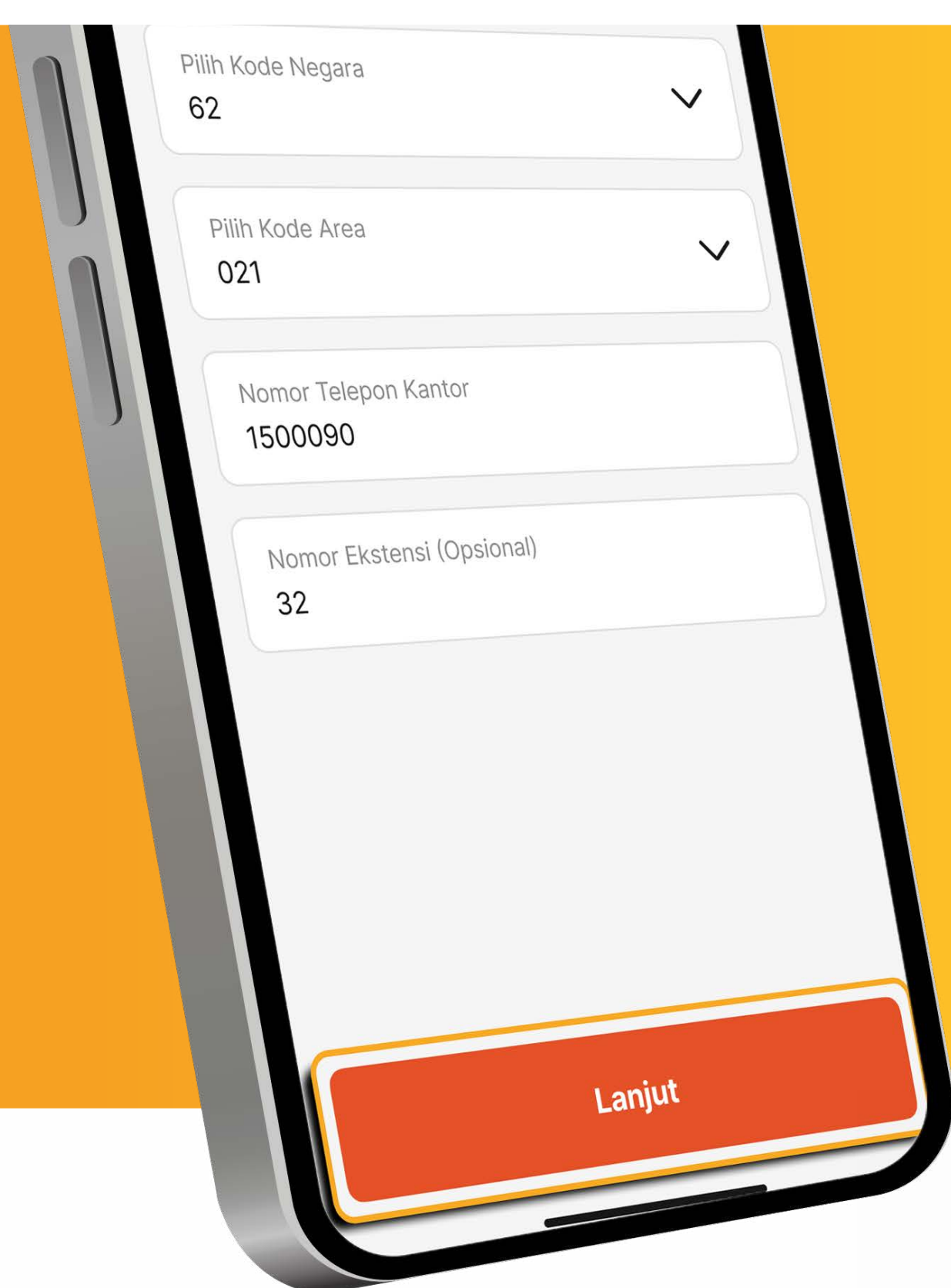
Then click "**Change Office Telephone Number**". Changes can only be made once every 30 days.



5.

Lengkapi data Nomor Telepon Rumah dan klik "**Lanjut**".

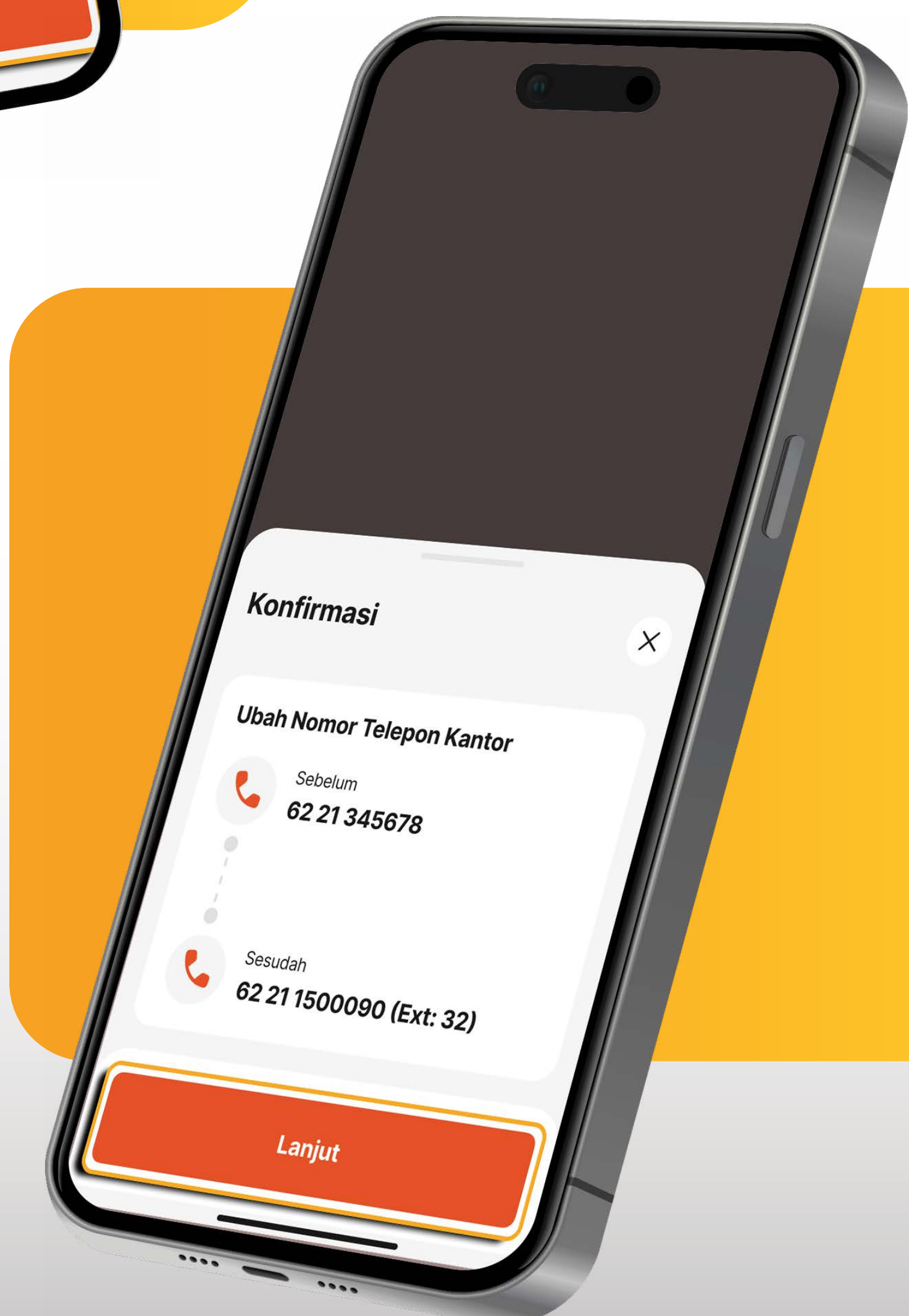
Enter your office telephone number and click "**Continue**".



6.

Konfirmasi perubahan data. Lalu klik "**Lanjut**".

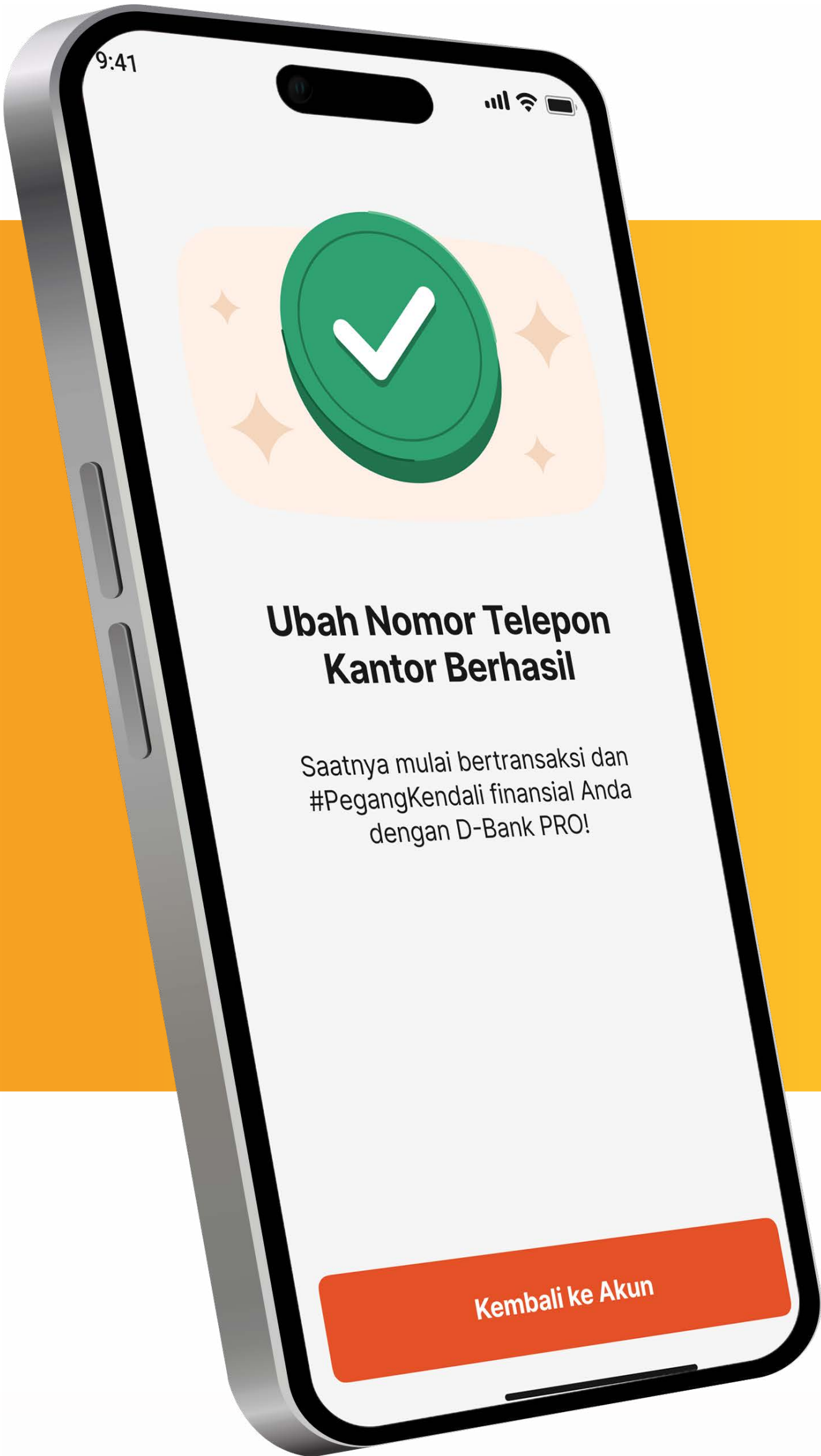
Confirm the changes. Then click "**Continue**".



Ubah Nomor Telepon Kantor

7.

Masukkan m-PIN.
Enter your m-PIN.

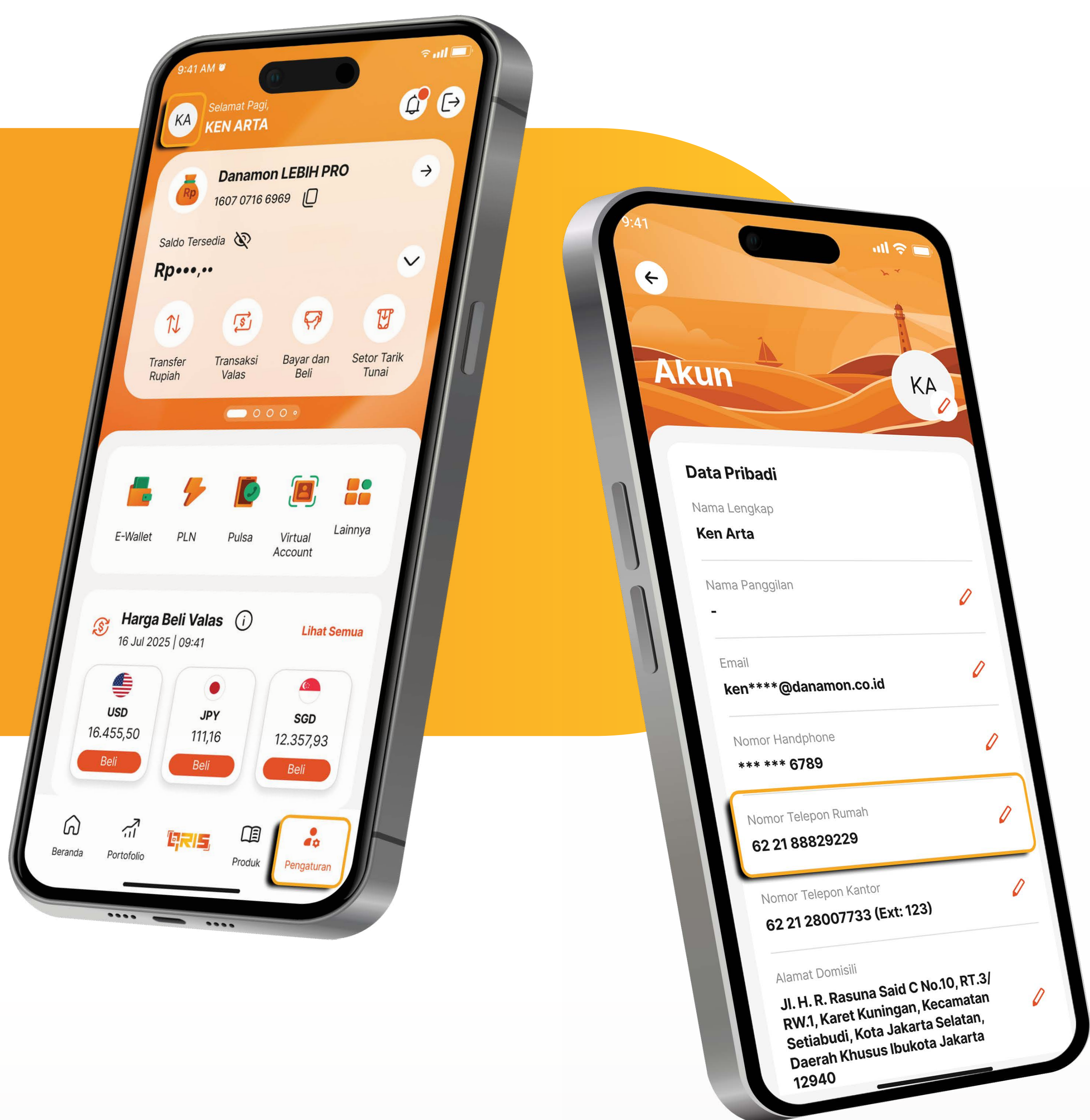


8.

Nomor telepon kantor
berhasil diubah.
*Your office telephone
number has been
successfully changed.*

Tutorial Ubah Nomor Telepon Rumah

Tutorial For Changing Home Phone Number



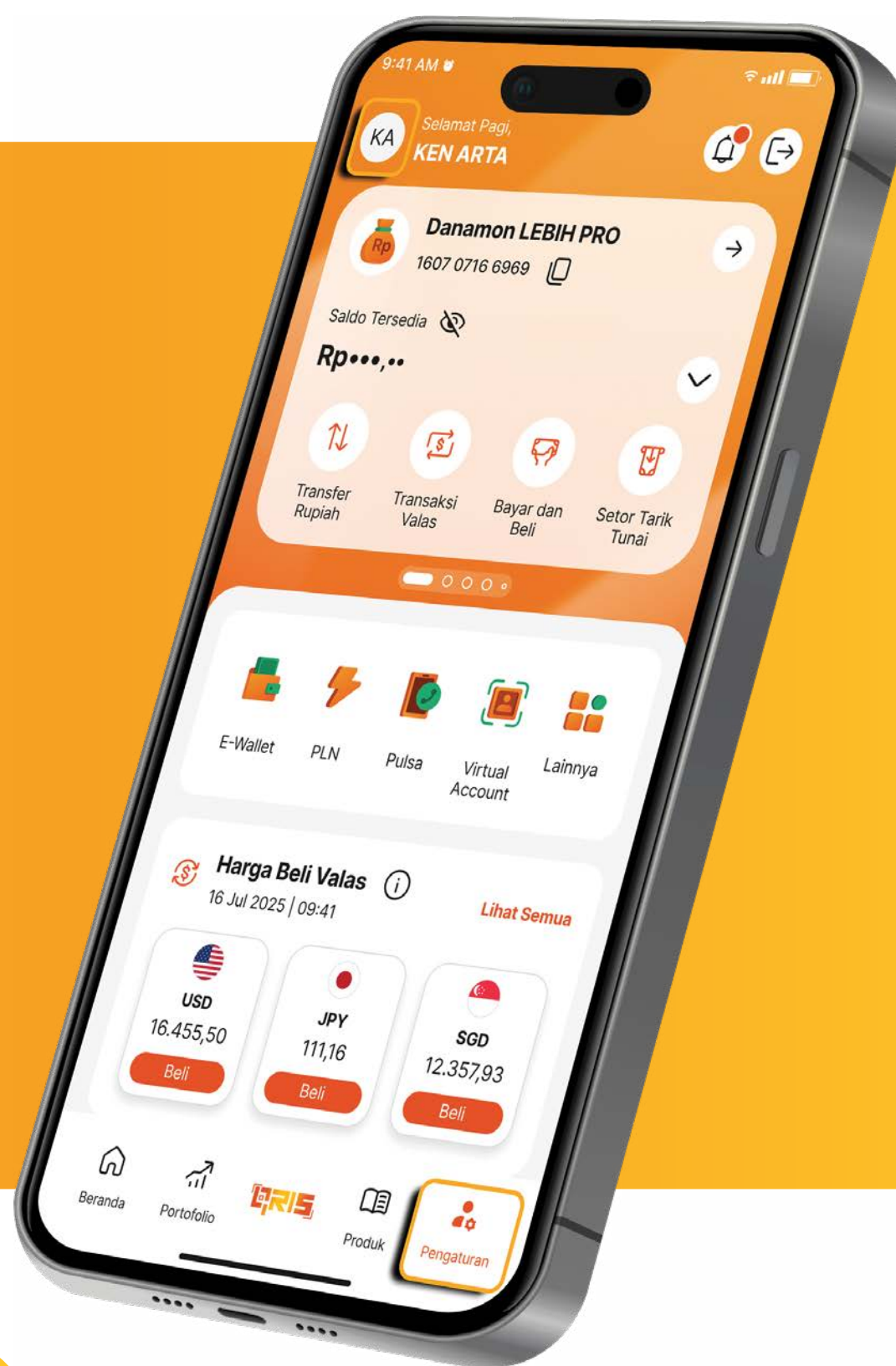
Ubah Nomor Telepon Rumah

Change Home Phone Number

1.

Pada halaman beranda, klik "**Pengaturan**" atau klik ikon "**Inisial Nama Akun**" D-Bank PRO Nasabah.

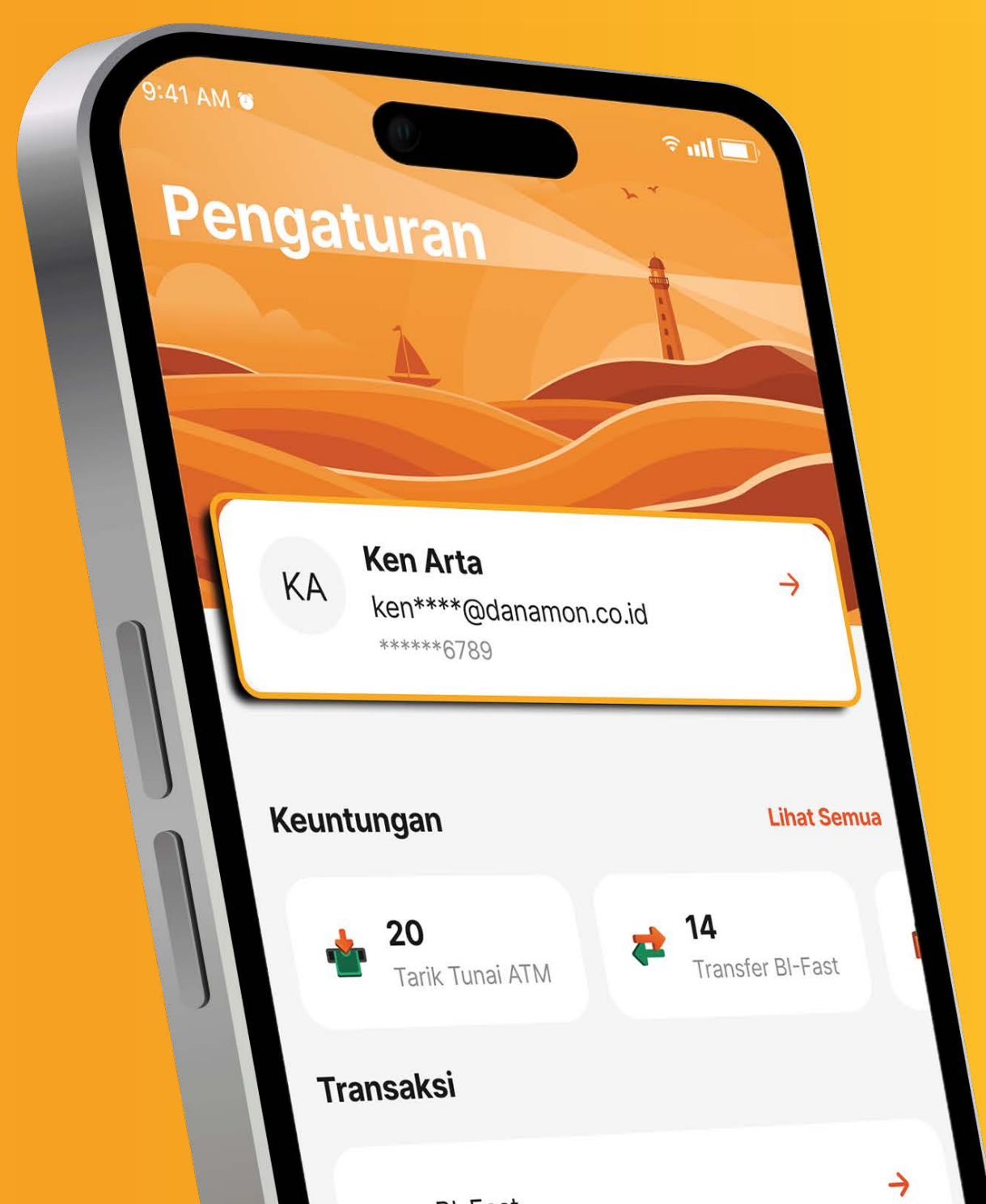
*On the home page, click "**Settings**" or click the "**Account Initials**" icon for your D-Bank PRO account.*



2.

Pilih akun D-Bank PRO Nasabah.

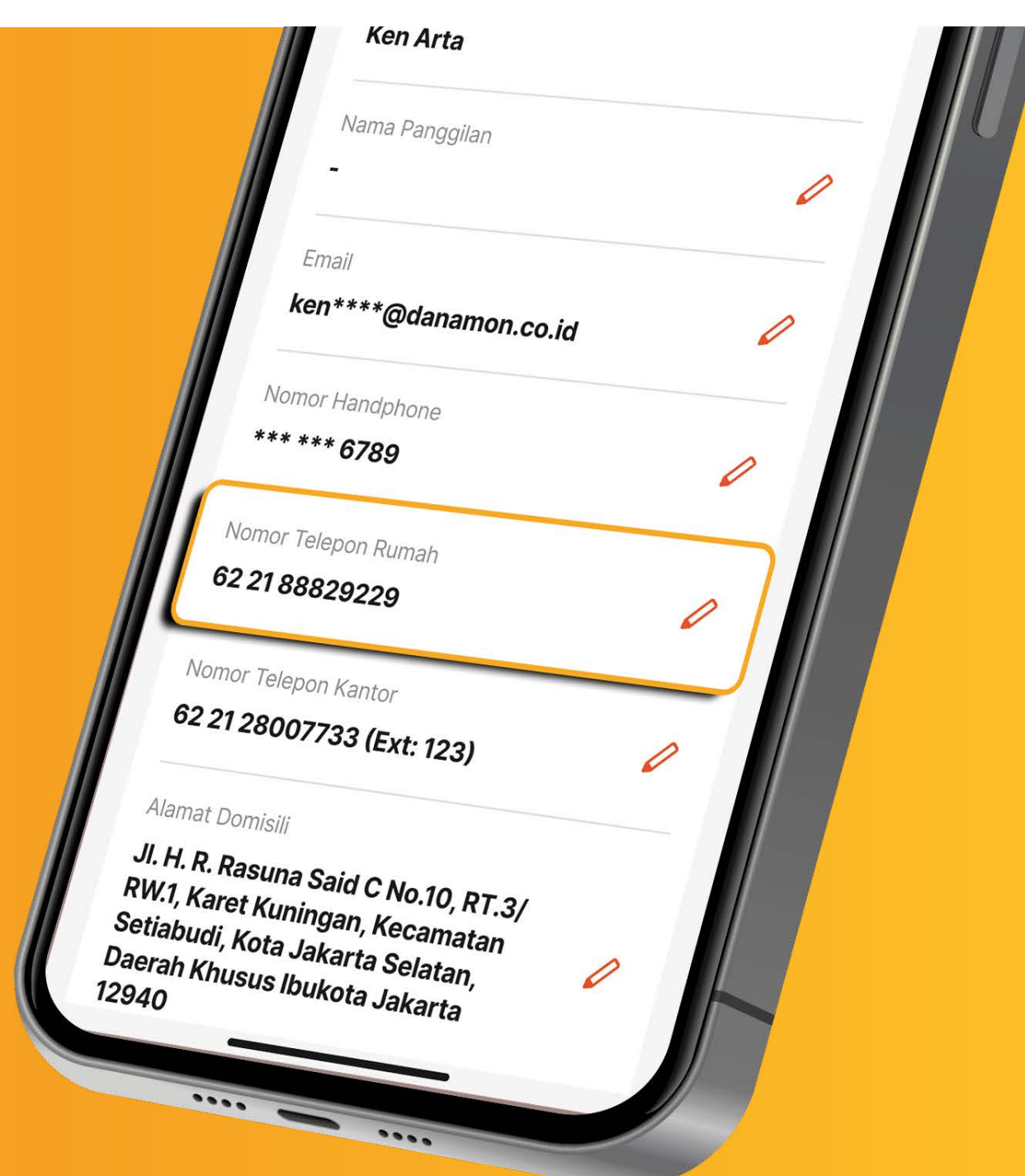
Click on your D-Bank PRO account.



3.

Pilih "**Nomor Telepon Rumah**".

*Select "**Home Telephone Number**".*



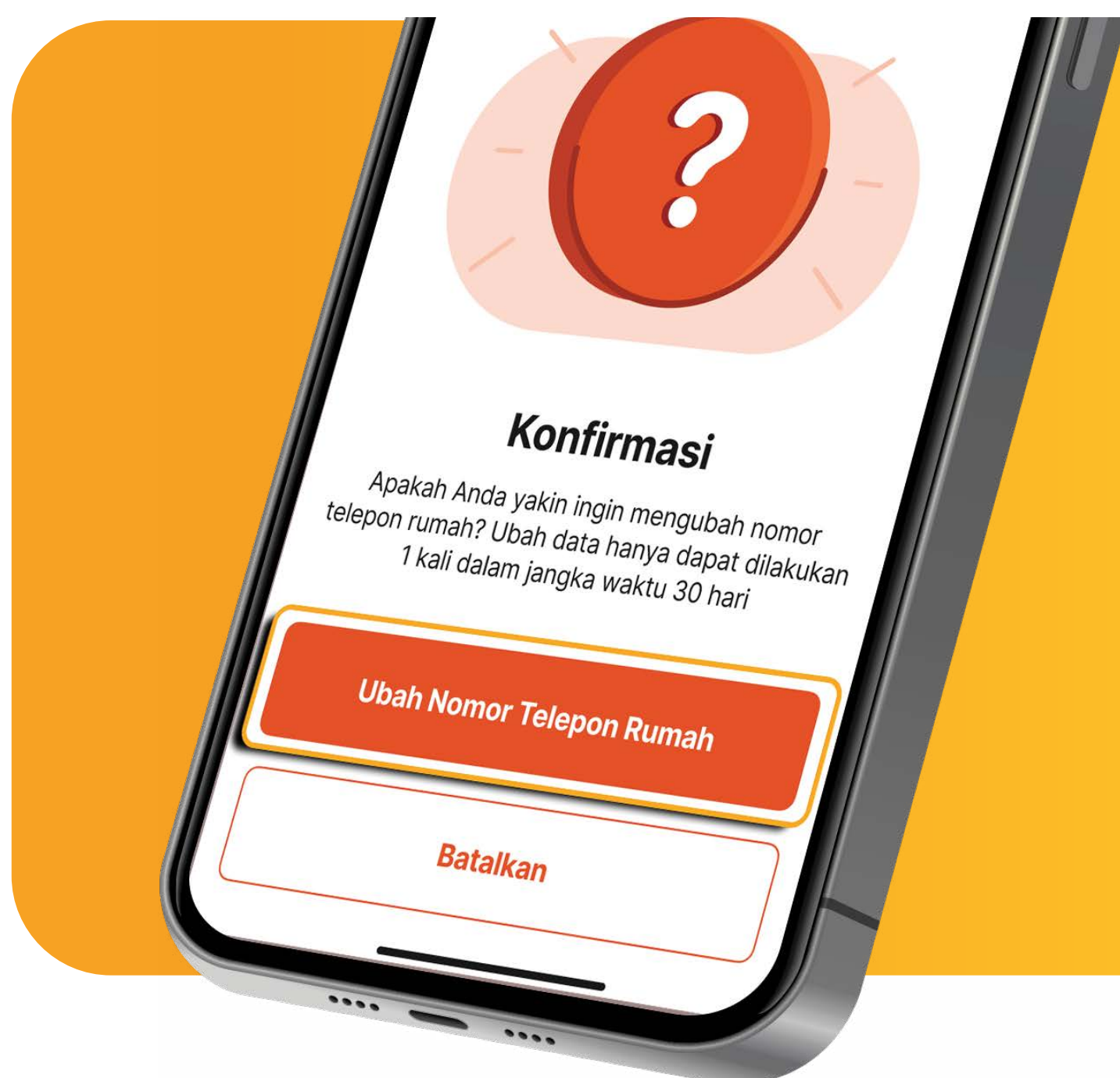
Ubah Nomor Telepon Rumah

Change Home Phone Number

4.

Lalu klik "**Ubah Nomor Telepon Rumah**".
Perubahan hanya dapat dilakukan 1x dalam jangka waktu 30 hari.

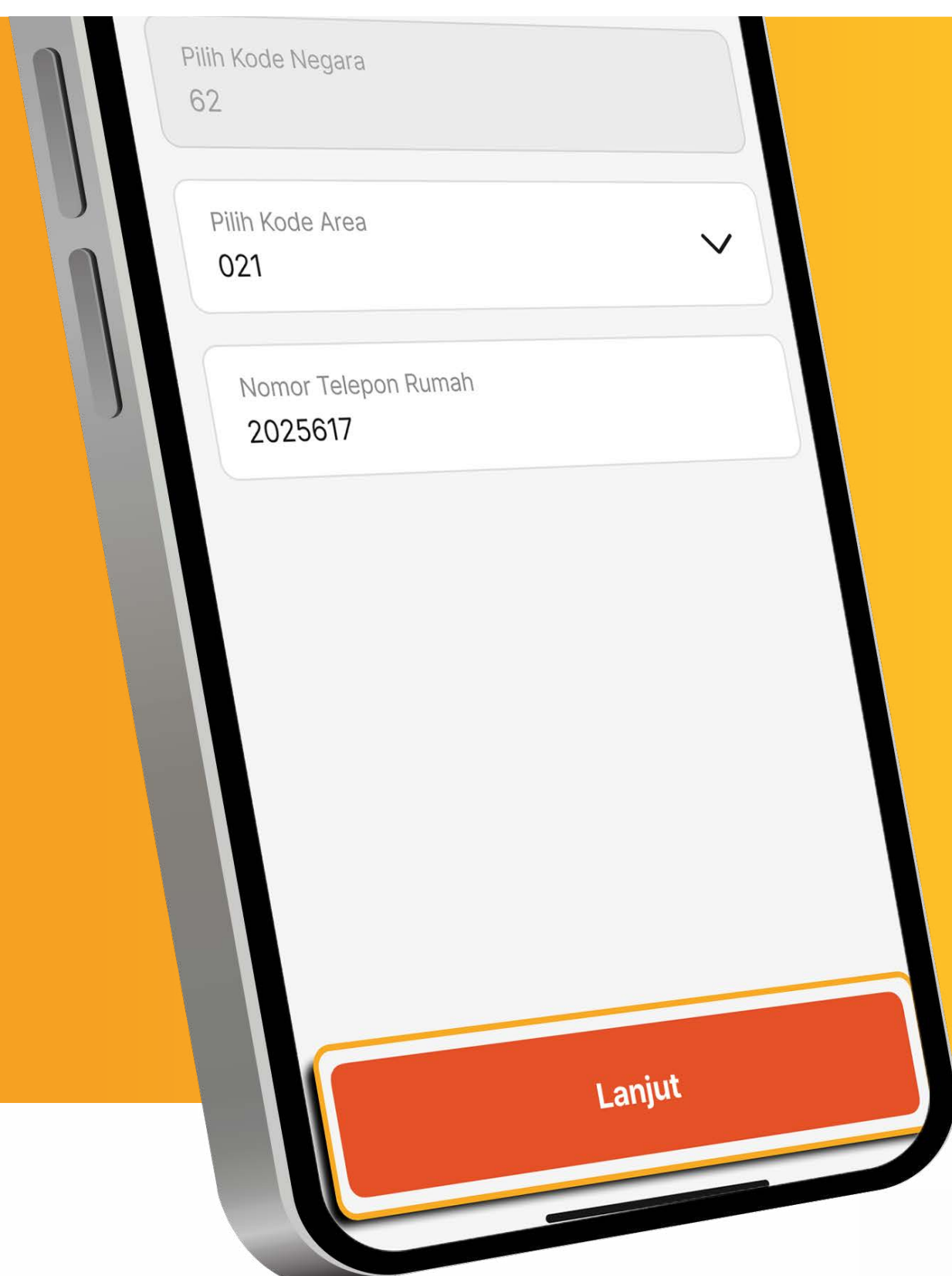
*Then click "**Change Home Telephone Number**". Changes can only be made once every 30 days.*



5.

Lengkapi data Nomor Telepon Rumah dan klik "**Lanjut**".

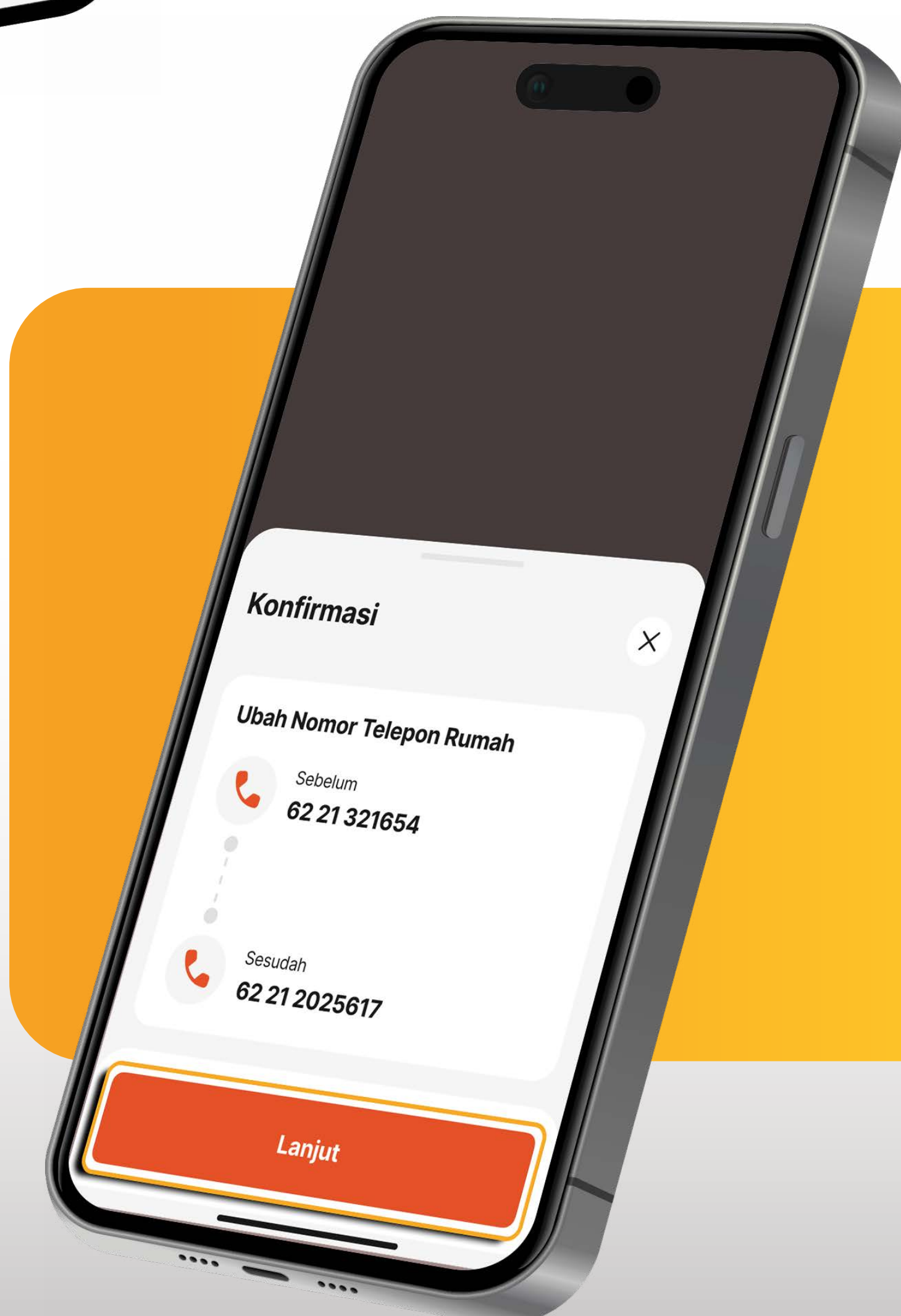
*Enter your Home Telephone Number and click "**Continue**".*



6.

Konfirmasi perubahan data. Lalu klik "**Lanjut**".

*Confirm the changes. Then click "**Continue**".*



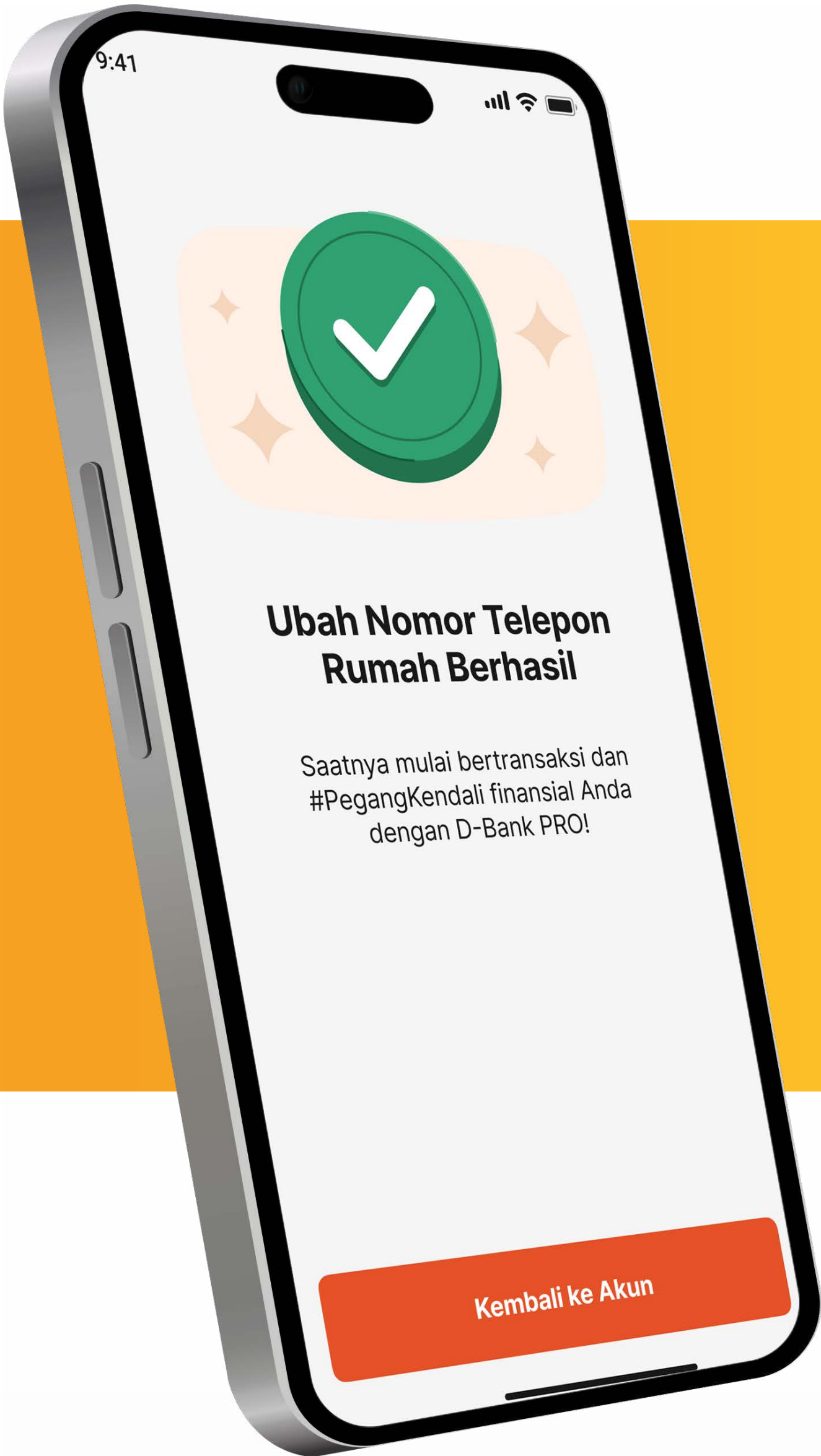
Ubah Nomor Telepon Rumah

Change Home Phone Number

7.

Masukkan m-PIN.

Enter your m-PIN.



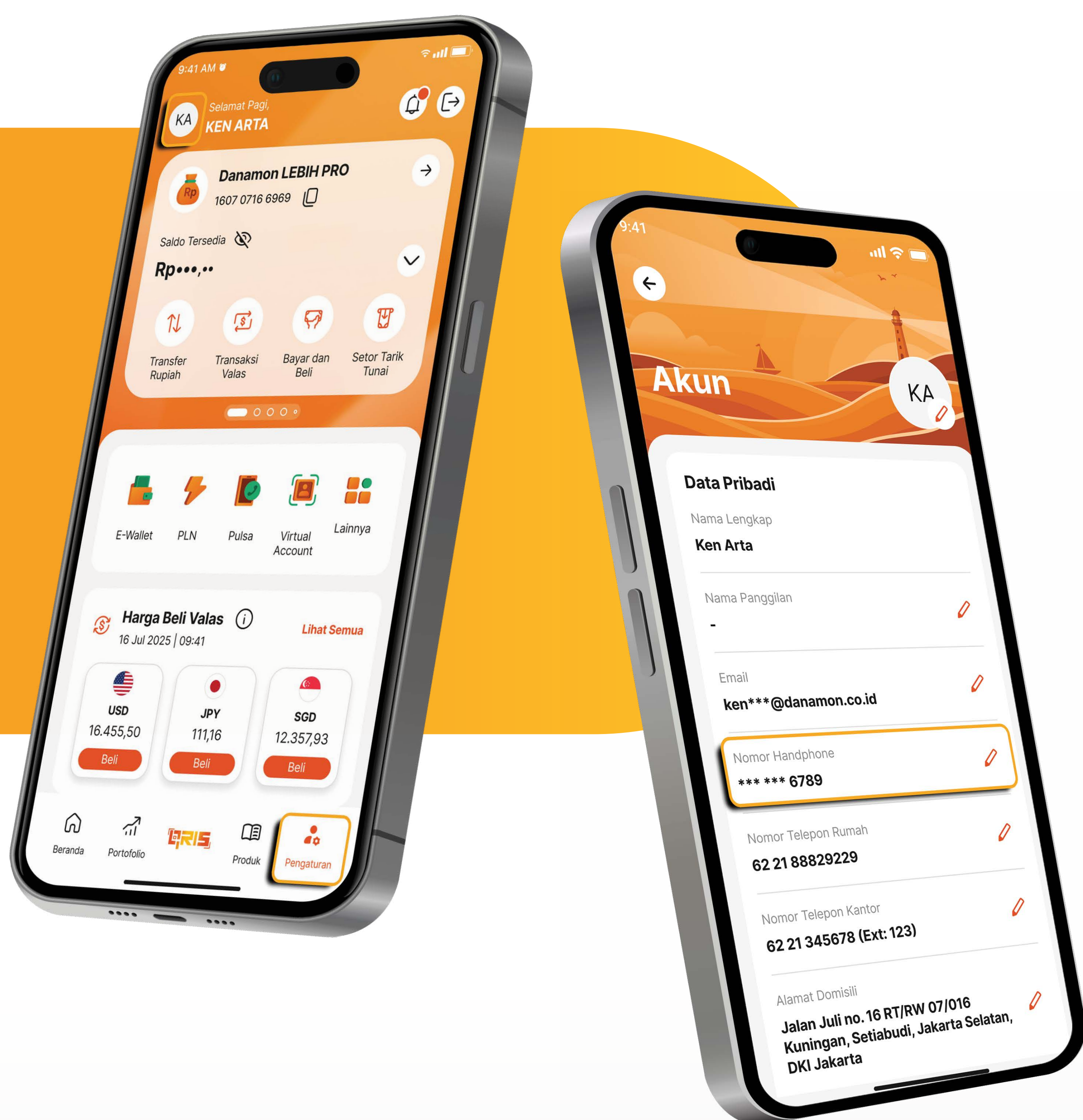
8.

Nomor telepon rumah berhasil diubah.

Your office telephone number has been successfully changed.

Tutorial Ubah Nomor Handphone

Tutorial for Changing Your Mobile Phone Number



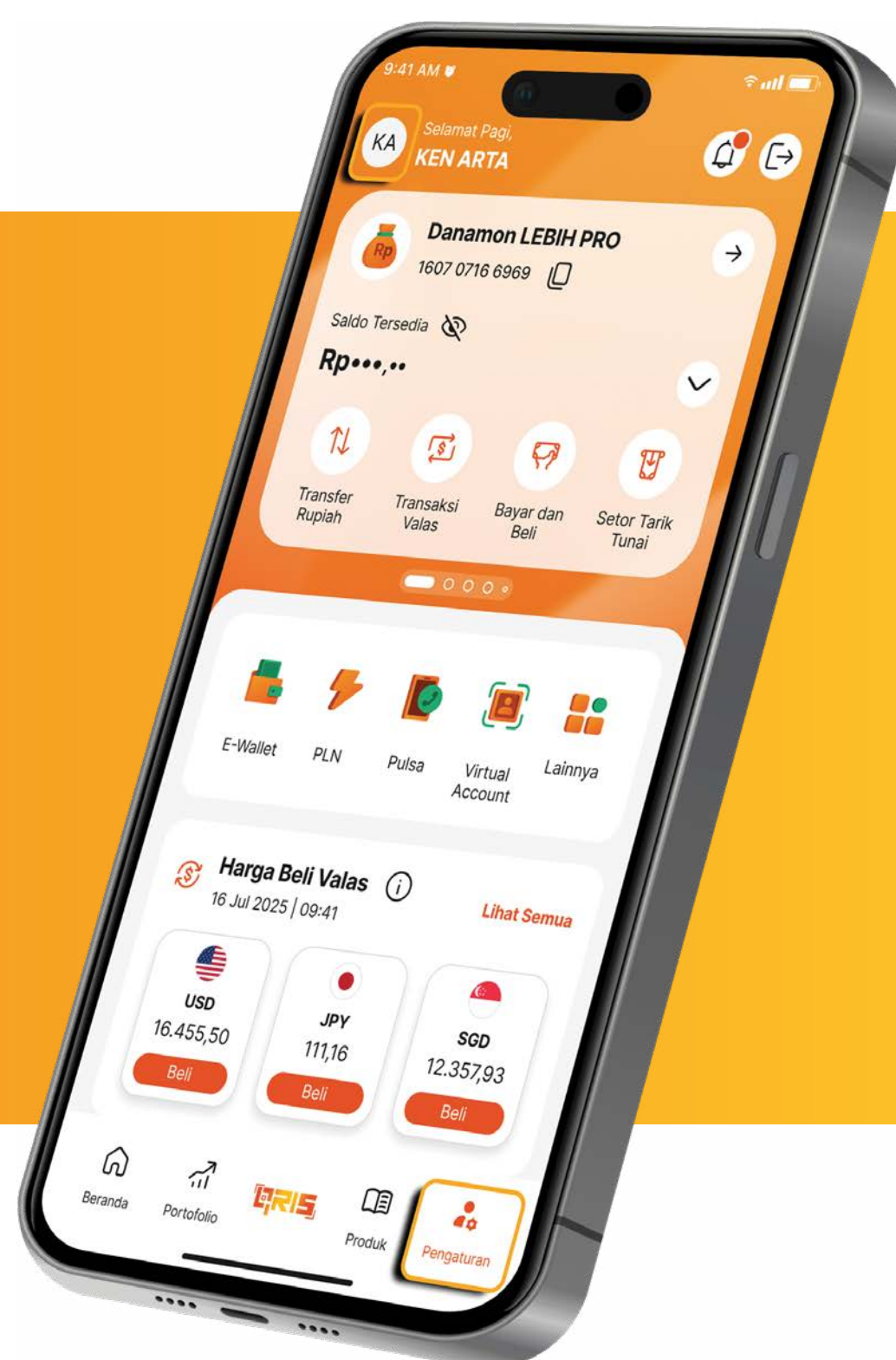
Ubah Nomor Handphone

Change Mobile Phone Number

1.

Pada halaman beranda, klik "**Pengaturan**" atau klik ikon "**Inisial Nama Akun**" D-Bank PRO Nasabah.

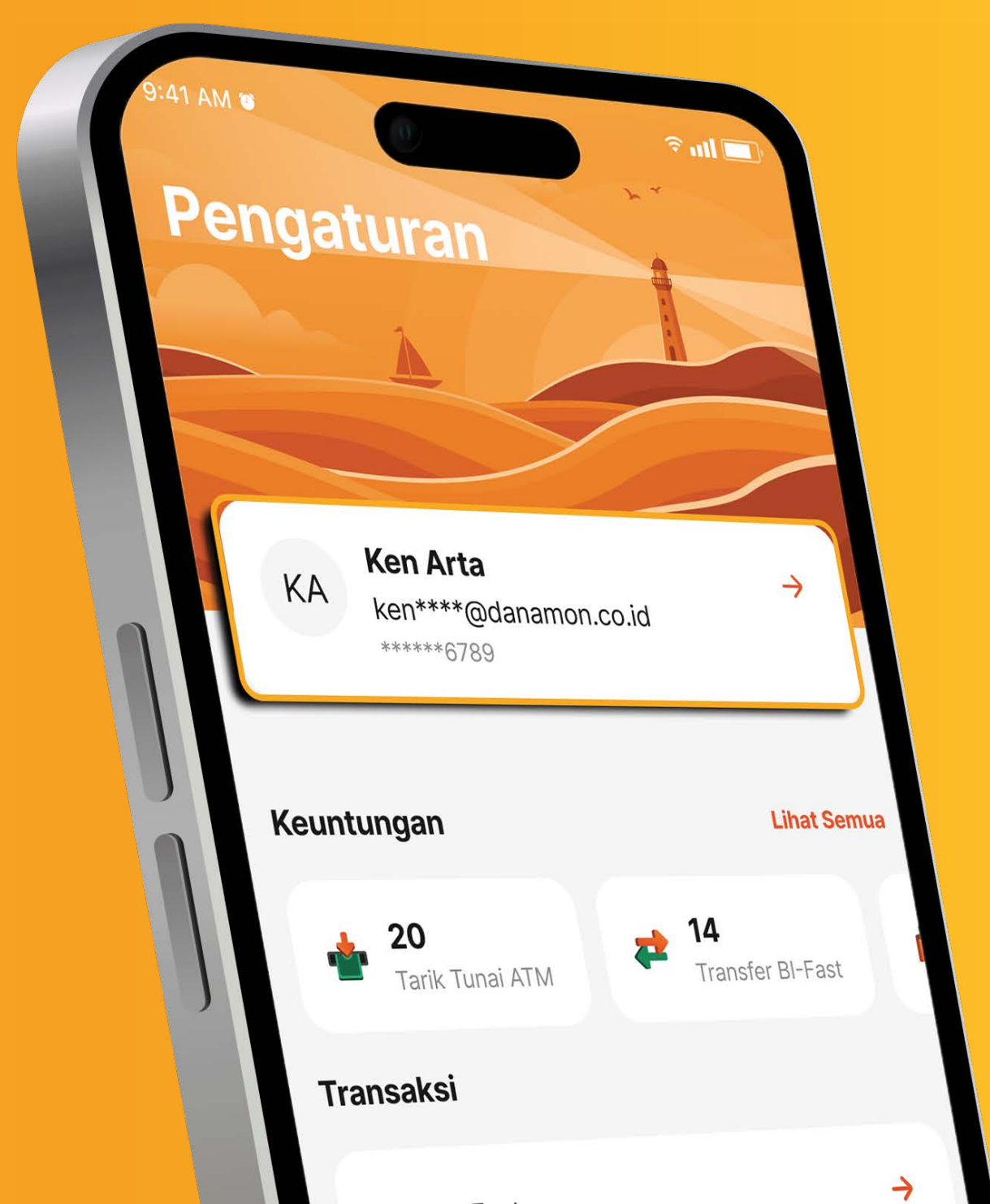
*On the home page, click "**Settings**" or click the "**Account Initials**" icon for the D-Bank PRO Customer account.*



2.

Pilih akun D-Bank PRO Nasabah.

Click the D-Bank PRO Customer account.



3.

Pilih "**Nomor handphone**".

*Select "**Mobile Number**".*



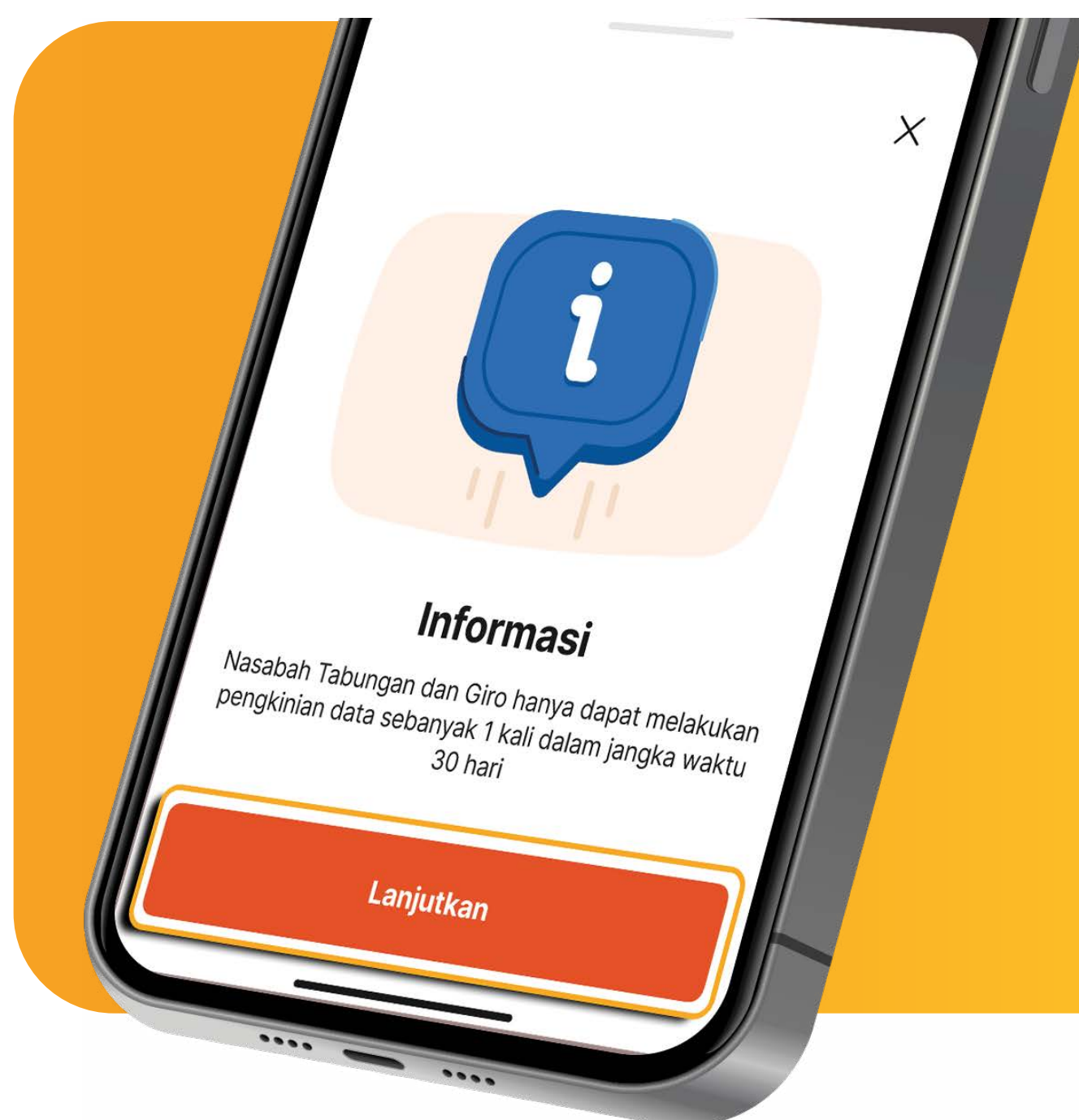
Ubah Nomor Handphone

Change Mobile Phone Number

4.

Muncul pop up informasi. Klik "**Lanjutkan**" untuk ke proses berikutnya.

*An information pop-up will appear. Click "**Continue**" to proceed to the next step.*



5.

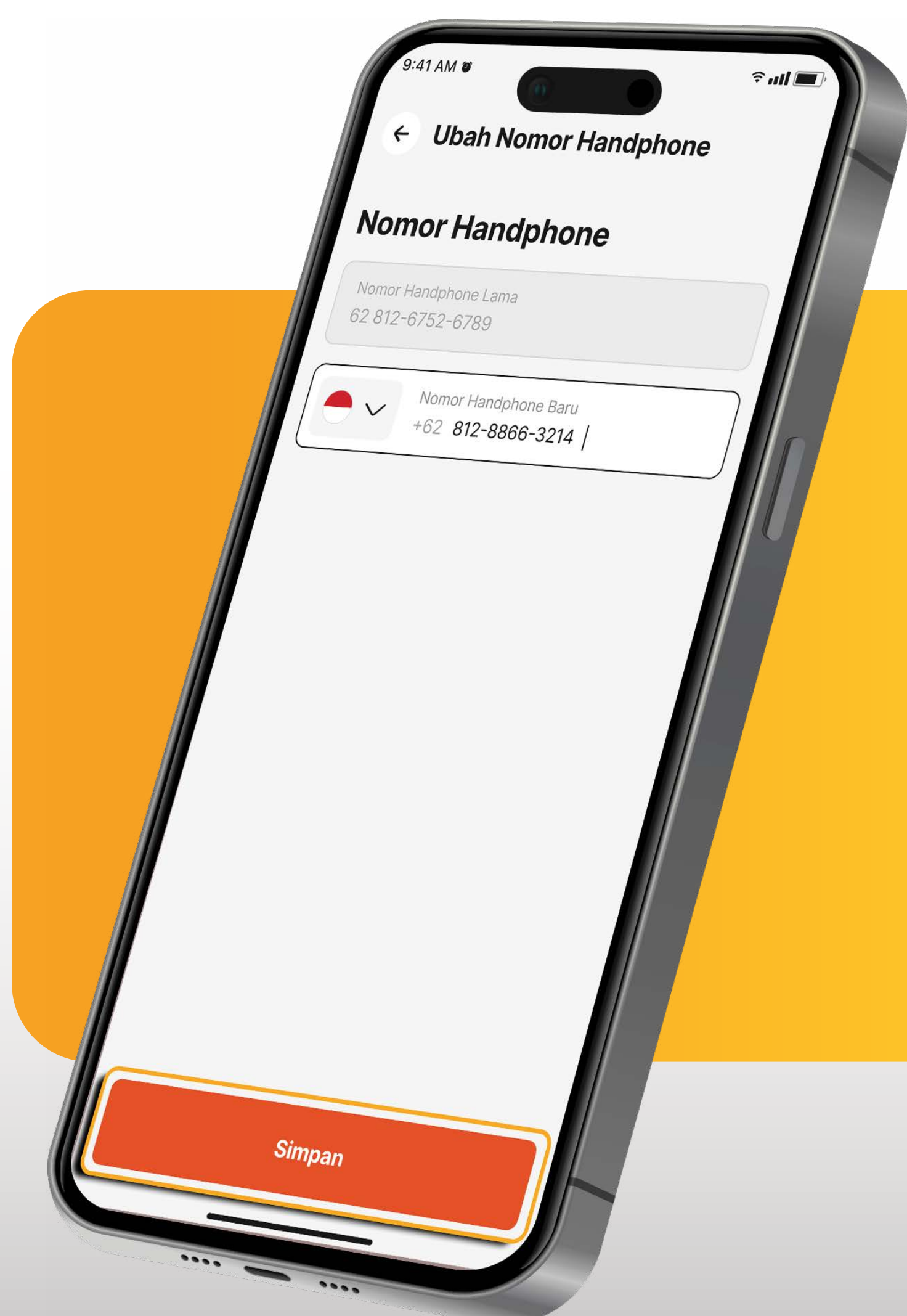
Kemudian Nasabah pilih Kode Negara & masukkan Nomor Handphone baru.

The customer should then select the country code and enter their new mobile number.

6.

Setelah Nasabah pilih Kode Negara & masukkan Nomor Handphone, klik "**Simpan**".

*Once the customer has selected the country code and entered their mobile number, click "**Save**".*



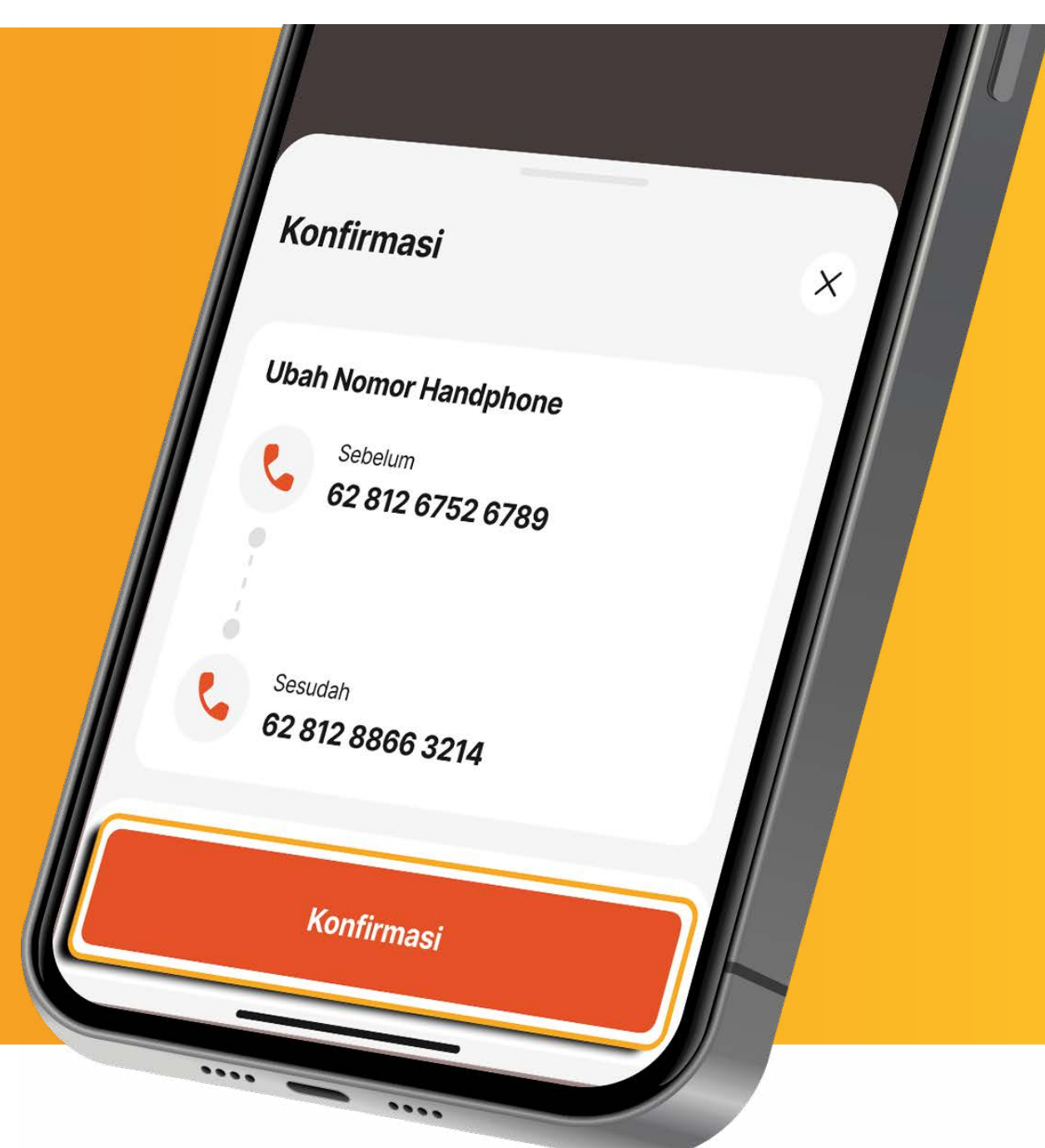
Ubah Nomor Handphone

Change Mobile Phone Number

7.

Selanjutnya Nasabah klik "**Konfirmasi**". Perubahan hanya dapat dilakukan 1x dalam jangka waktu 30 hari.

*Next, the customer clicks "**Confirm**". Changes can only be made once every 30 days.*



8.

Kemudian Nasabah akan mendapatkan kode verifikasi pada Nomor Handphone yang baru melalui SMS. Setelah itu masukkan 6 digit terakhir kode verifikasi. Lalu klik "**Lanjut**".

*The customer will then receive a verification code via SMS to their new mobile number. After that, enter the last 6 digits of the verification code. Then click "**Continue**".*

9.

Masukkan m-PIN.
Enter your m-PIN.



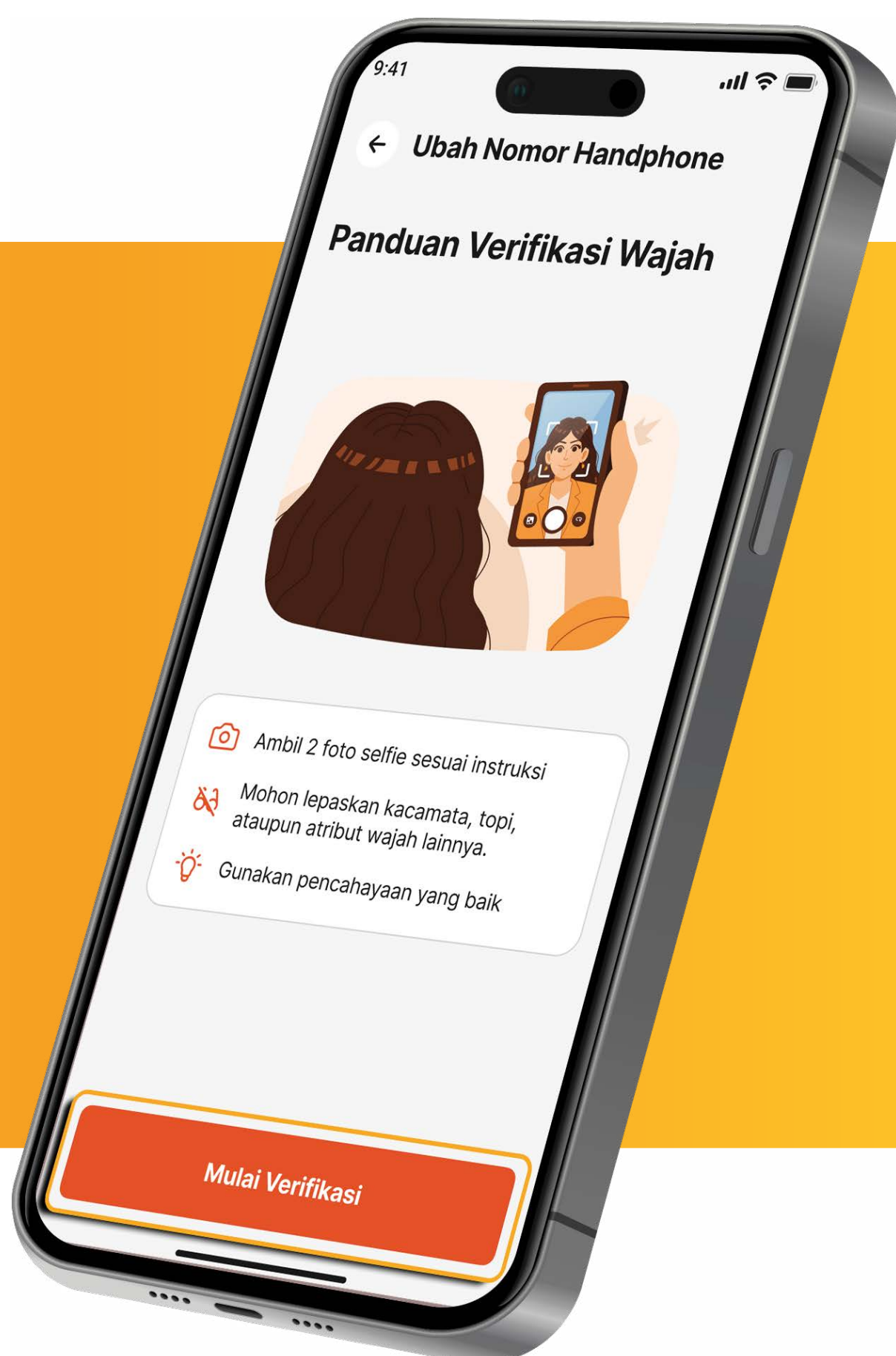
Ubah Nomor Handphone

Change Mobile Phone Number

10.

Selanjutnya, Nasabah melakukan Verifikasi Wajah dengan mengikuti instruksi yang ada. Lalu klik "**Mulai Verifikasi**".

Next, the customer must complete facial verification by following the on-screen instructions. Then click 'Start Verification'.



11.

Nasabah diharapkan mengikuti instruksi yang ada pada bagian atas layar (Video Wajah).

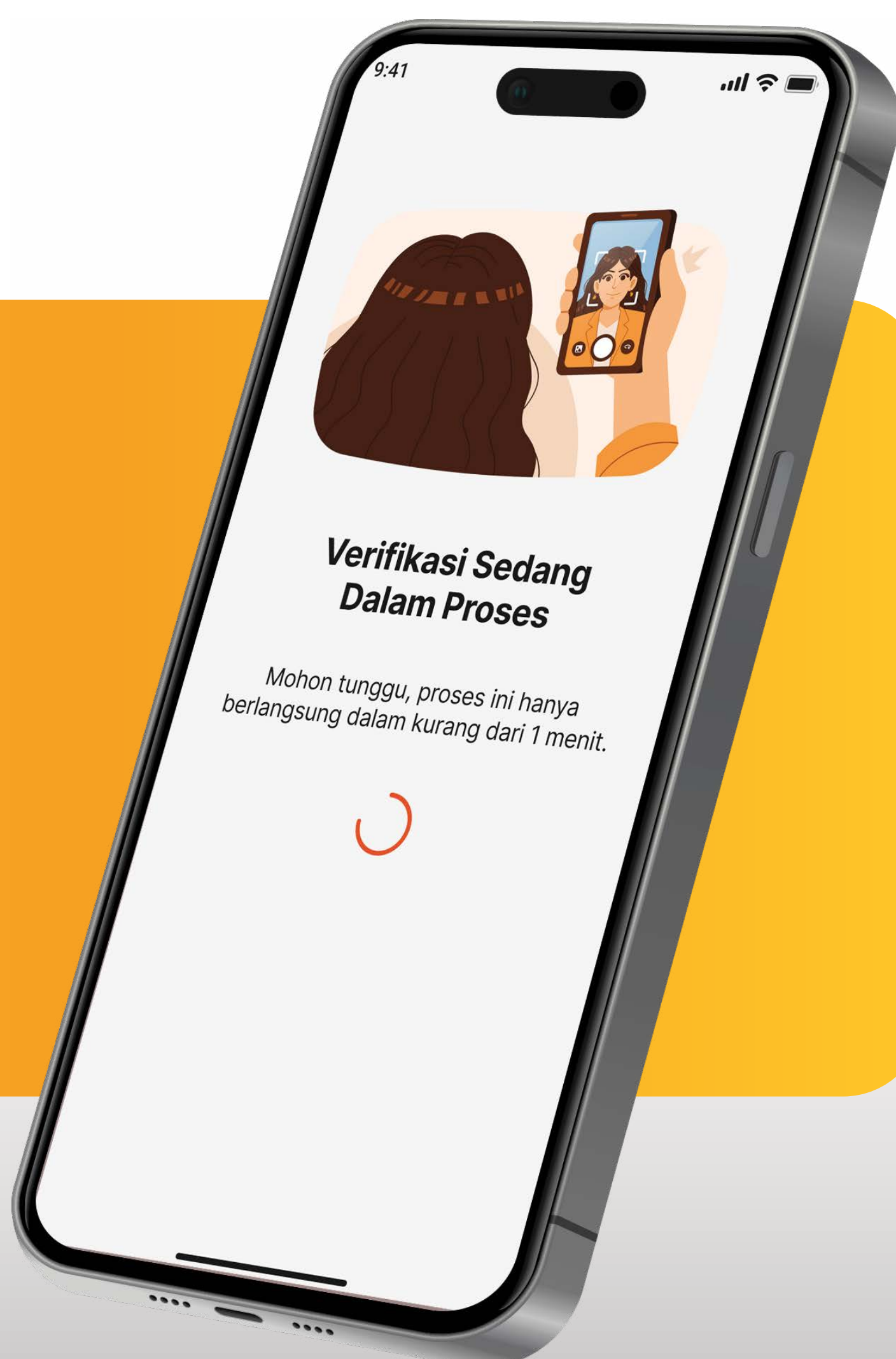
The customer is asked to follow the instructions displayed at the top of the screen (Facial Recognition Video).



12.

Nasabah menunggu proses verifikasi.

The customer must wait for the verification process to complete.



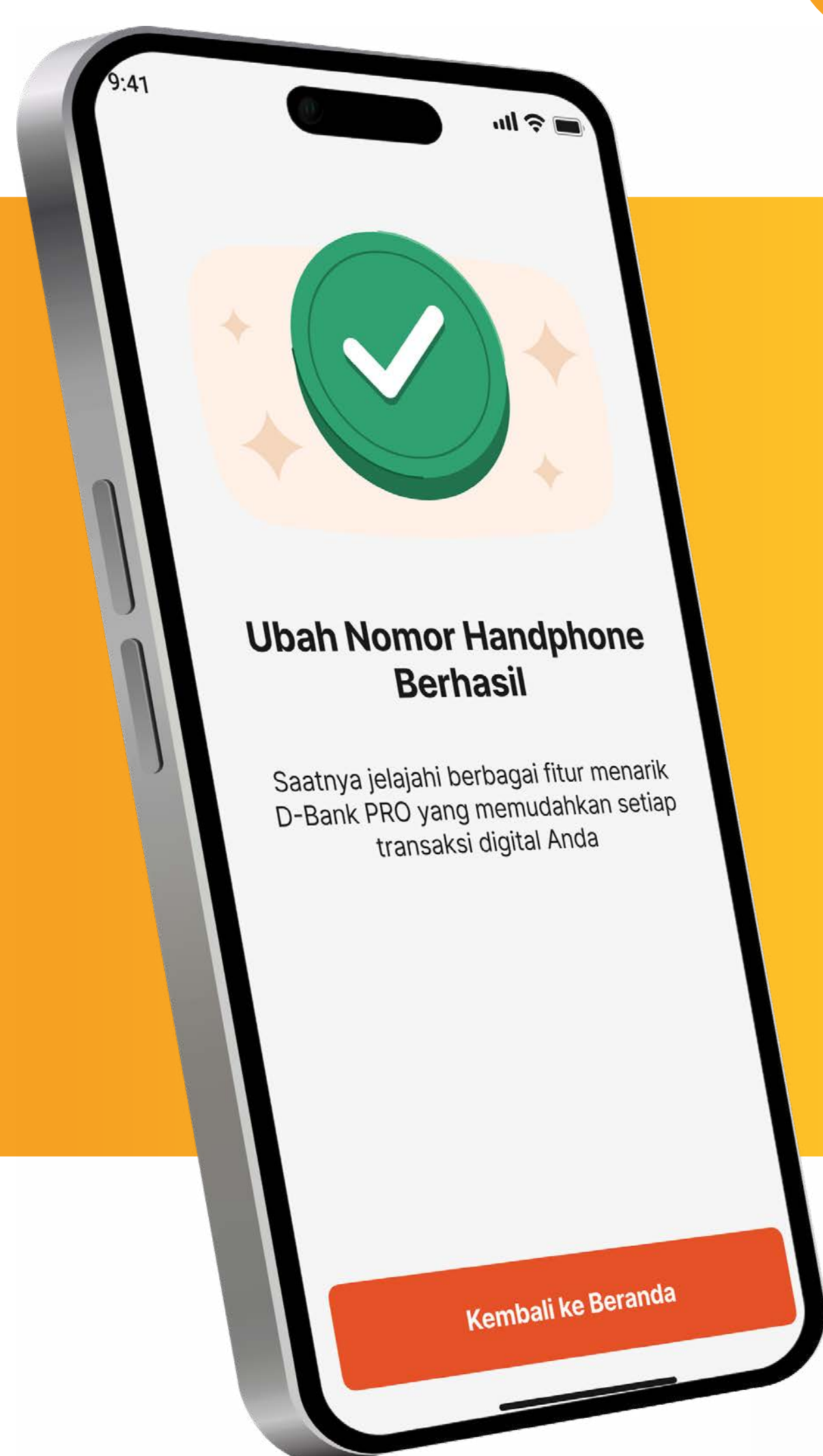
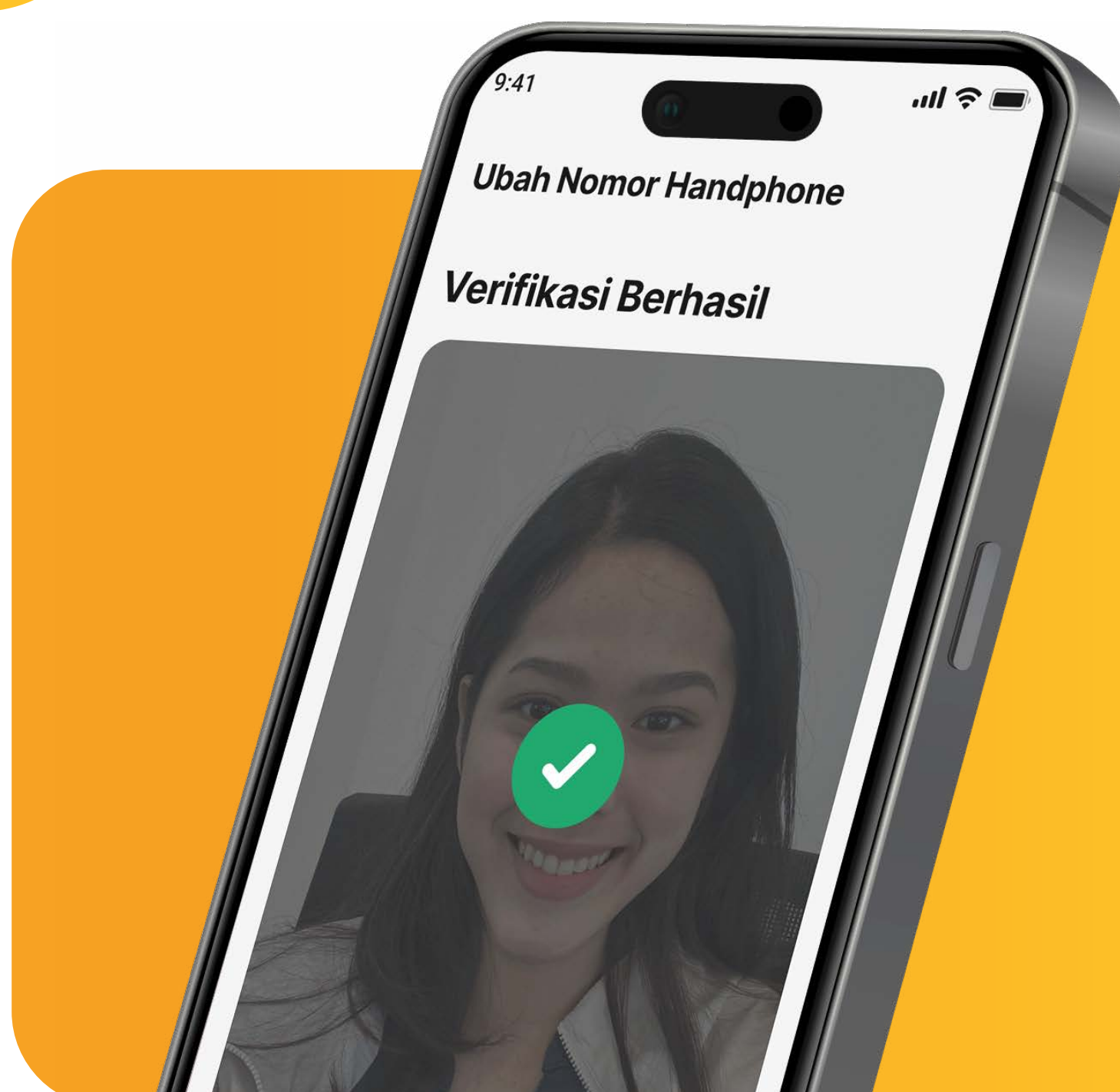
Ubah Nomor Handphone

Change Mobile Phone Number

13.

Jika telah mengikuti instruksi Face Recognition yang ada, verifikasi Nasabah akan berhasil.

If the customer has followed the facial recognition instructions correctly, the verification will be successful.



14.

Nasabah berhasil mengubah Nomor Handphone.

The customer has successfully changed their mobile number.

15.

Selanjutnya, Nasabah klik "**Sudah, Login Sekarang**".

Next, the customer clicks "Done, Log in Now".



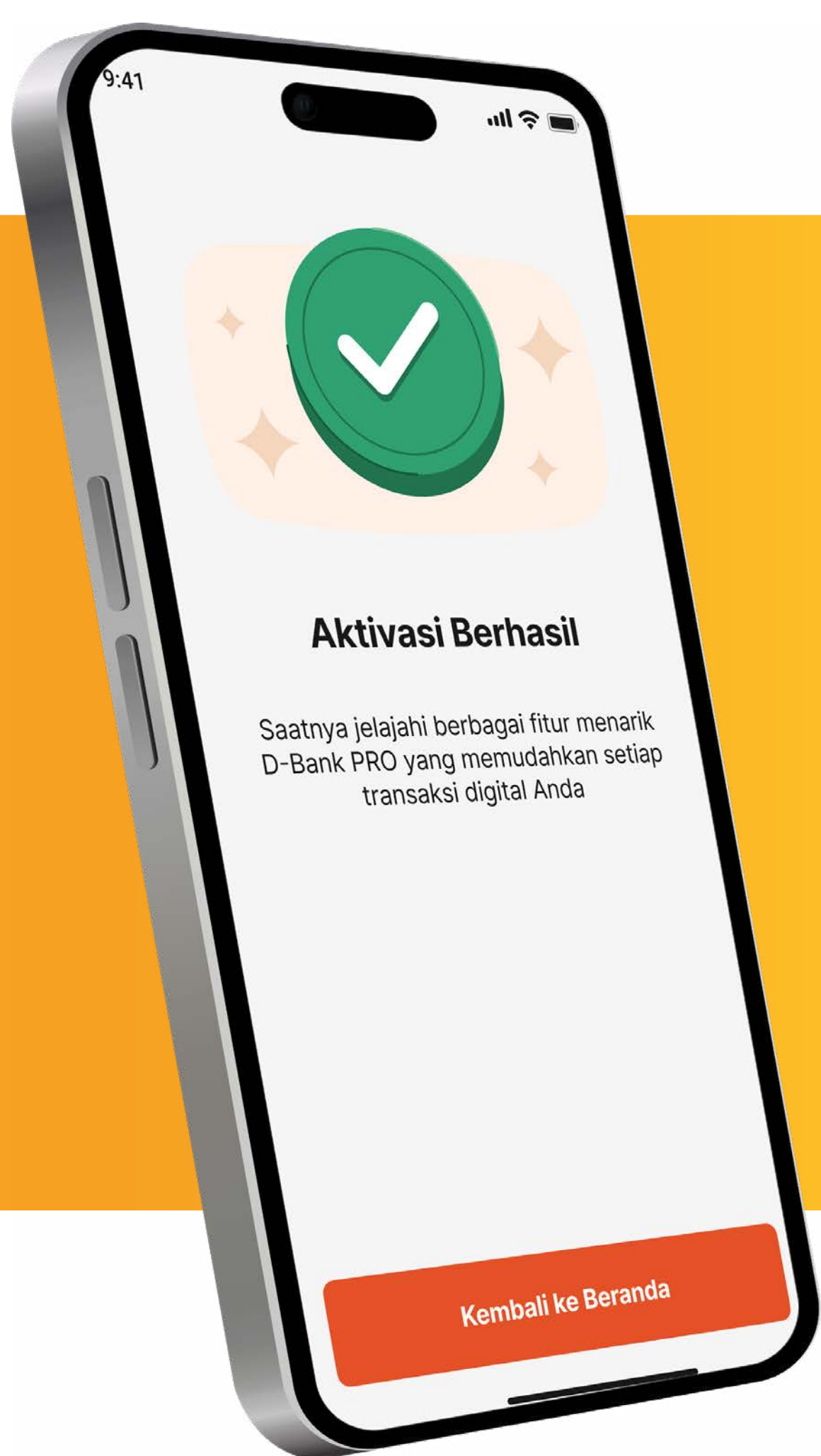
Ubah Nomor Handphone

Change Mobile Phone Number

16.

Nasabah isi Email dan Password untuk melanjutkan proses reaktivasi, SMS OTP akan dikirim ke nomor baru. Kemudian klik "**Login**".

*The customer enters their email address and password to continue the reactivation process; an OTP will be sent via SMS to the new number. Then click "**Log in**".*

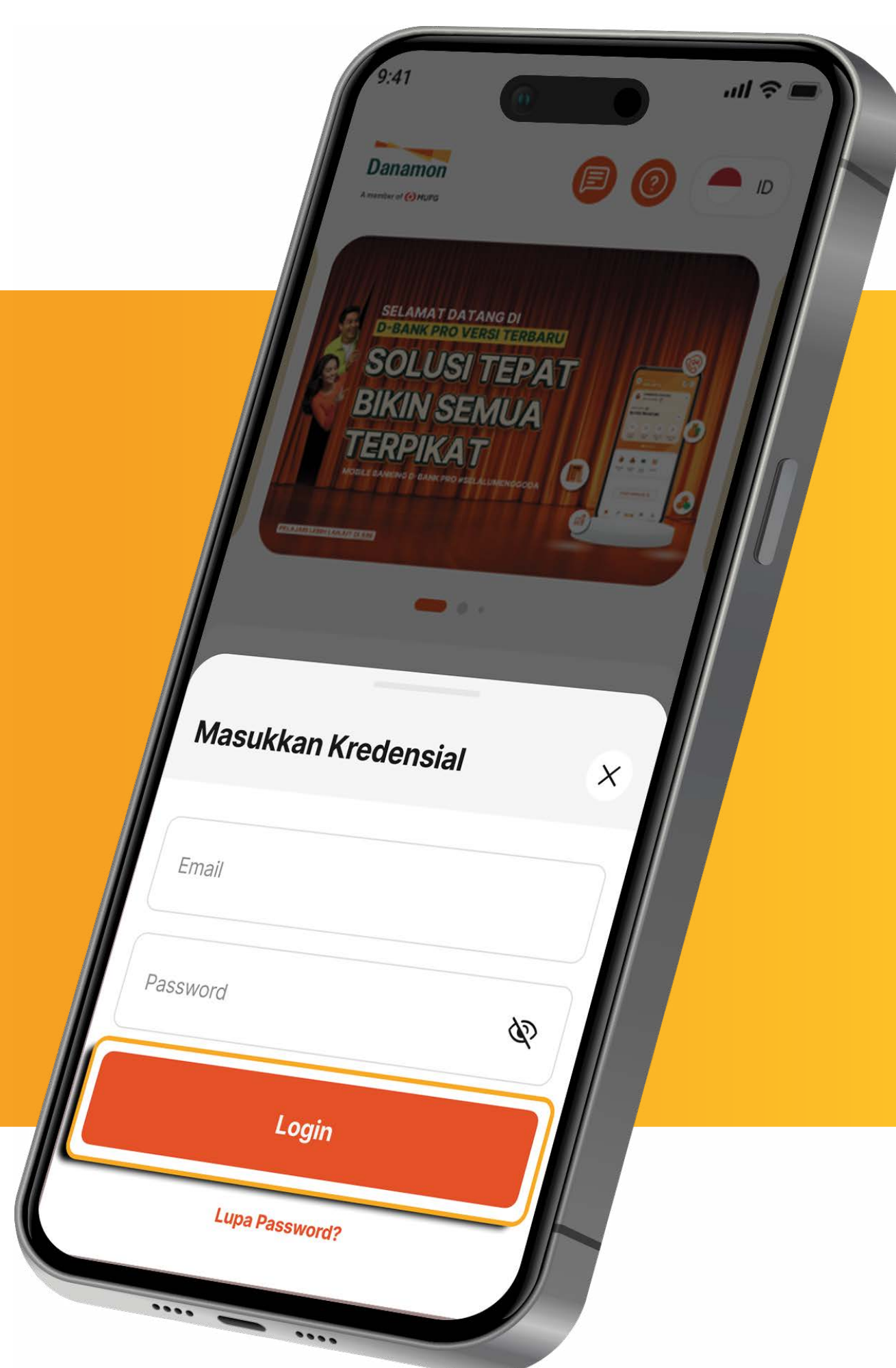


18.

Nasabah masukkan Password Kembali dan klik "**Login**".

*The customer should re-enter their password and click "**Log in**".*

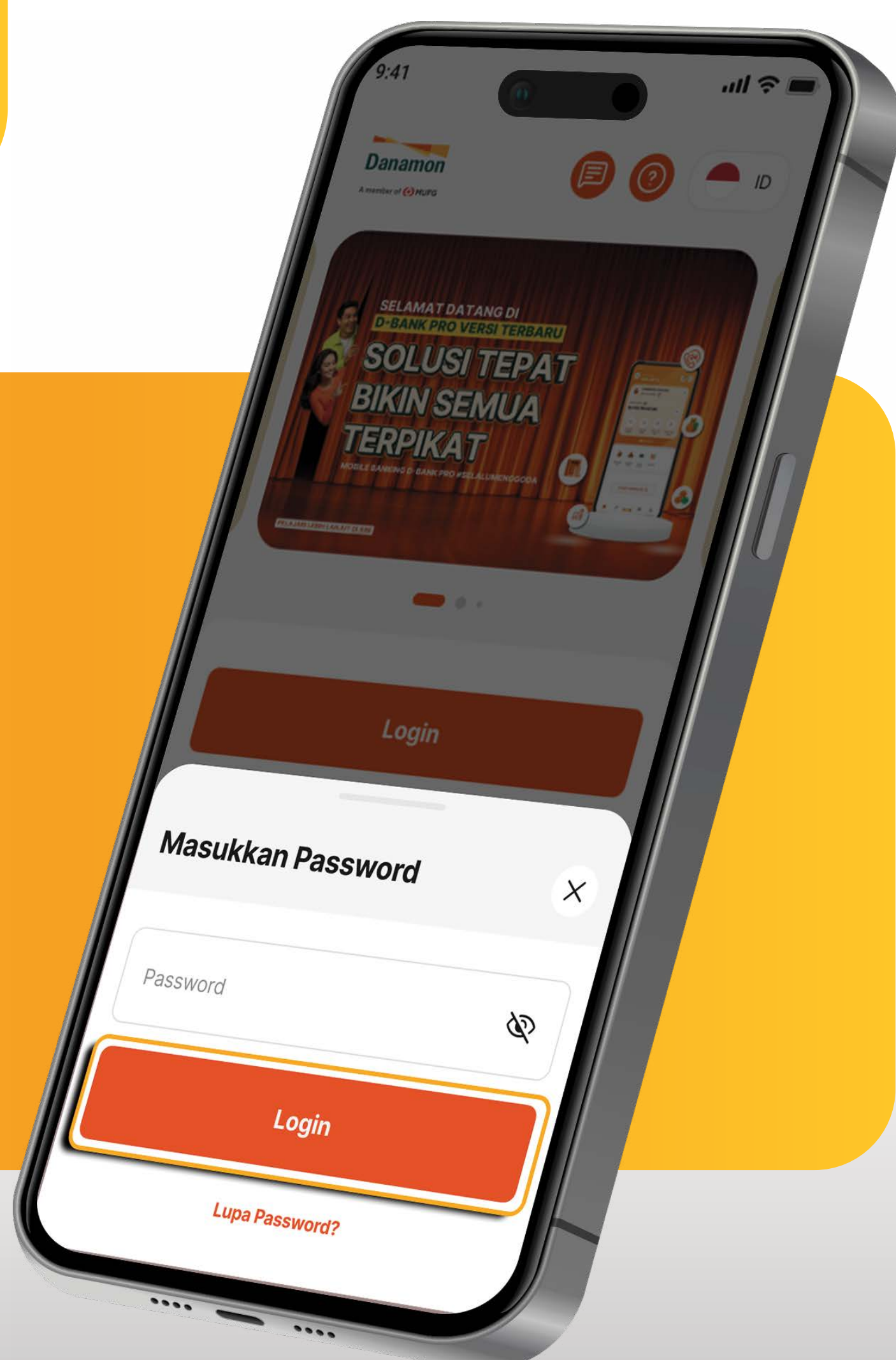
33.



17.

Aktivasi Berhasil dan Nasabah dapat menggunakan D-Bank PRO.

Activation has been successful and the customer can now use D-Bank PRO.



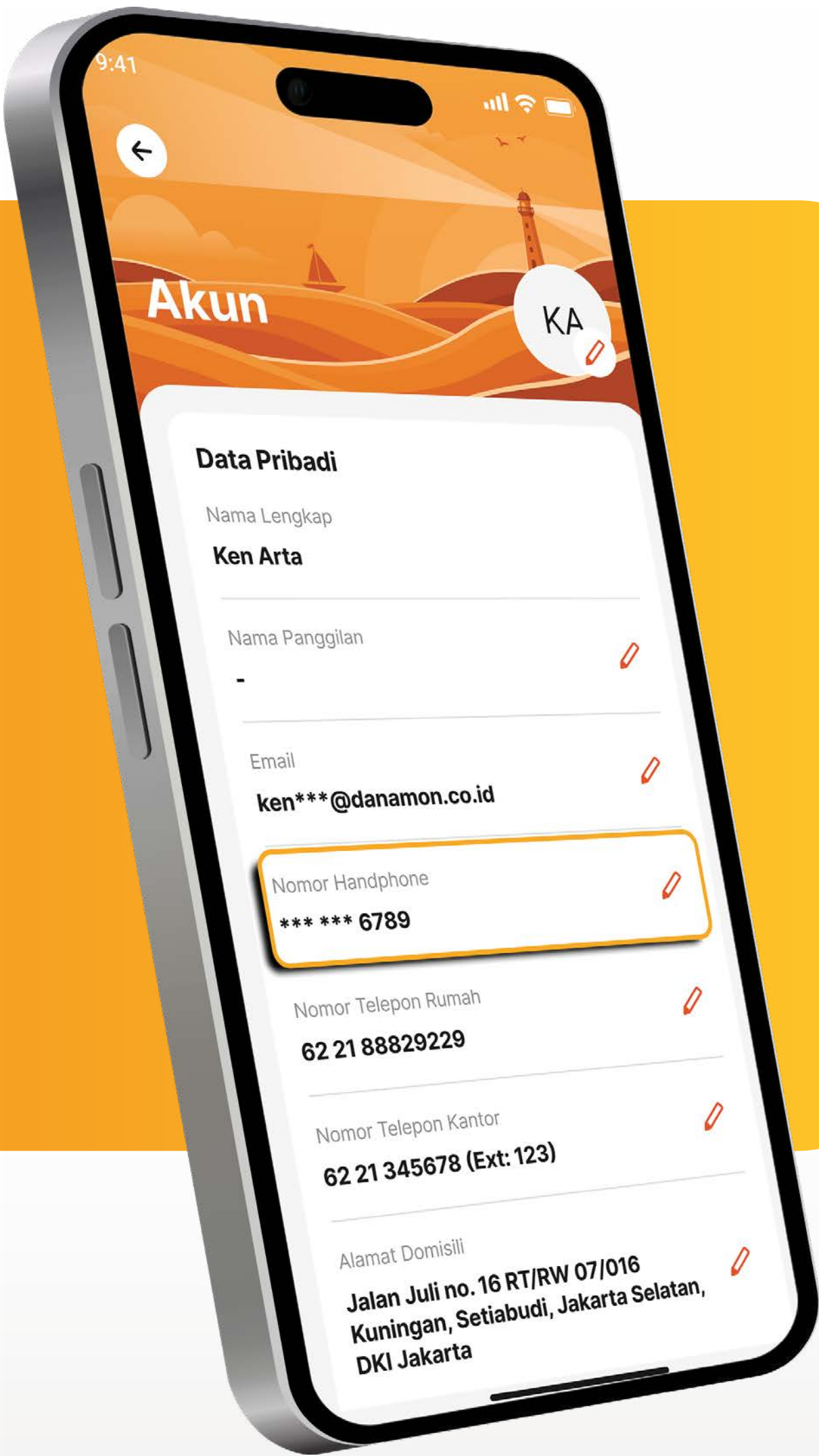
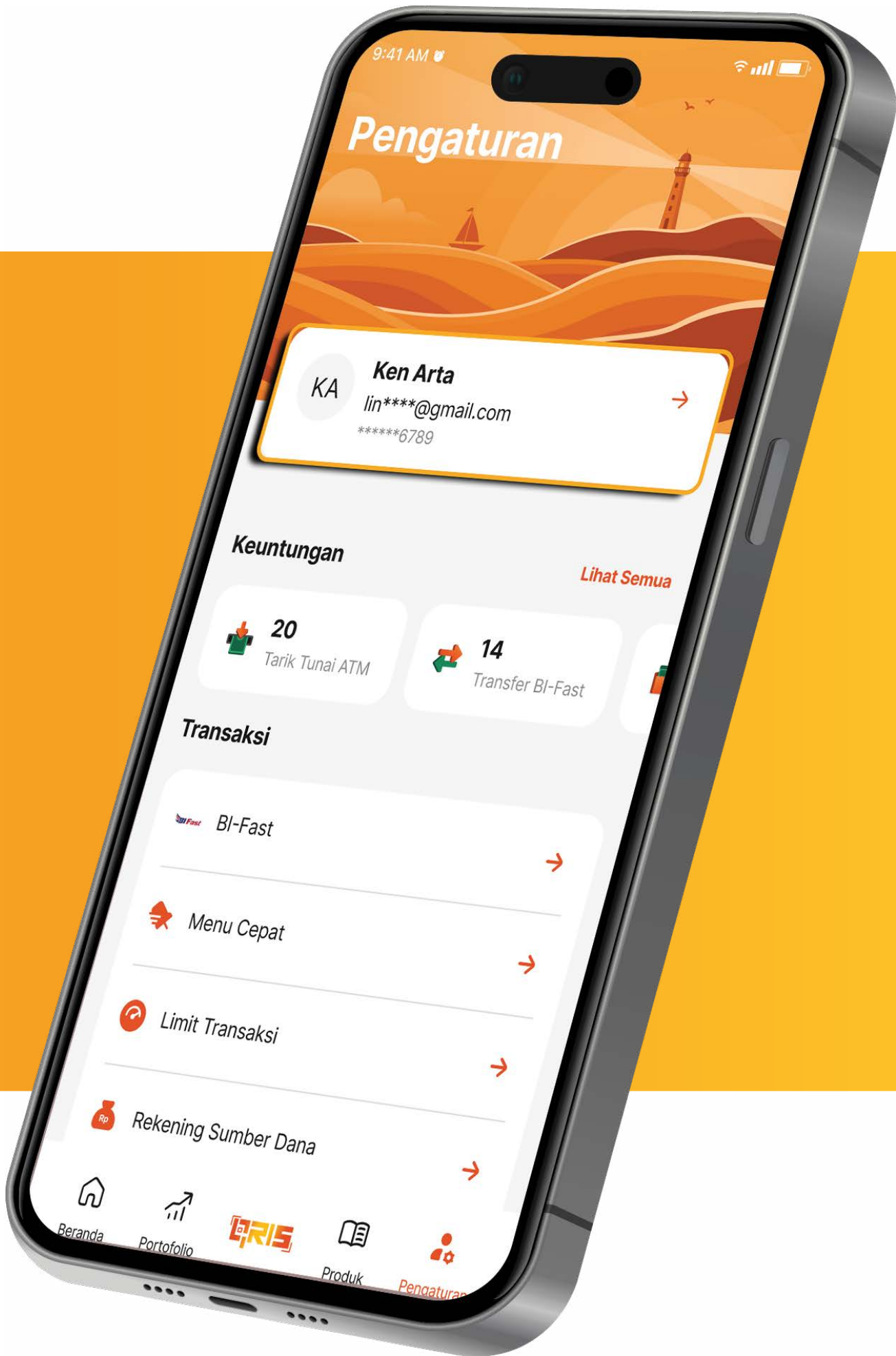
Ubah Nomor Handphone

Change Mobile Phone Number

19.

Nasabah juga dapat memastikan Nomor Handphone terbaru sudah terupdate atau belum, dengan pilih akun D-Bank PRO Nasabah.

The customer can also check whether their latest mobile number has been updated by selecting their D-Bank PRO account.



20.

Lalu akan muncul Nomor Handphone terupdate pada kolom "**Nomor Handphone**".

*The updated mobile number will then appear in the “**Mobile Number**” field.*

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